Easy UPS 3S

10-40 kVA 208 V

Operation

Latest updates are available on the Schneider Electric website 11/2023





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Important Safety Instructions — SAVE THESE INSTRUCTIONS

Read these instructions carefully and look at the equipment to become familiar with it before trying to install, operate, service or maintain it. The following safety messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of this symbol to a "Danger" or "Warning" safety message indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages with this symbol to avoid possible injury or death.

DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

Failure to follow these instructions will result in death or serious injury.

AWARNING

WARNING indicates a hazardous situation which, if not avoided, **could result** in death or serious injury.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

CAUTION indicates a hazardous situation which, if not avoided, **could result in** minor or moderate injury.

Failure to follow these instructions can result in injury or equipment damage.

NOTICE

NOTICE is used to address practices not related to physical injury. The safety alert symbol shall not be used with this type of safety message.

Failure to follow these instructions can result in equipment damage.

Please Note

Electrical equipment should only be installed, operated, serviced, and maintained by qualified personnel. No responsibility is assumed by Schneider Electric for any consequences arising out of the use of this material.

A qualified person is one who has skills and knowledge related to the construction, installation, and operation of electrical equipment and has received safety training to recognize and avoid the hazards involved.

Per IEC 62040-1: "Uninterruptible power systems (UPS) -- Part 1: Safety Requirements," this equipment, including battery access, must be inspected, installed and maintained by a skilled person.

The skilled person is a person with relevant education and experience to enable him or her to perceive risks and to avoid hazards which the equipment can create (reference IEC 62040-1, section 3.102).

FCC Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Safety Precautions

A A DANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

All safety instructions in this document must be read, understood and followed.

Failure to follow these instructions will result in death or serious injury.

A A DANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

After the UPS system has been electrically wired, do not start up the system. Start-up must only be performed by Schneider Electric.

Failure to follow these instructions will result in death or serious injury.

Overview

User Interface



Keys

| Home | Previous | Next | Confirm |
|------|----------|------|---------|
| | | | OK |

EPO

Only use the EPO button in case of emergency.

It can be configured whether, when the EPO is activated, the UPS should:

- turn off the rectifier, inverter, charger, and static bypass and stop supplying the load immediately (default), or
- transfer to static bypass mode and continue supplying the load.

A A DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

The UPS control circuit will remain active after the EPO has been pushed if utility/mains is available.

Failure to follow these instructions will result in death or serious injury.

Status LEDs



| | LED | Status | | |
|---|-----------|---|--|--|
| A | Rectifier | Green : Rectifier is working correctly. | | |
| | | Flashing green S: Rectifier is starting up. | | |
| | | Red : Rectifier is inoperable. | | |
| | | Flashing red 🚬: Utility/mains is unavailable. | | |
| | | OFF : Rectifier is off. | | |
| В | Battery | Green : Battery is charging. | | |
| | | Flashing green S: Battery is discharging. | | |
| | | Red : Battery is inoperable. | | |
| | | Flashing red S: Battery low voltage. | | |
| | | OFF : Battery and battery charger are OK, battery is not charging or discharging. | | |
| С | Bypass | Green : Load supplied by bypass source. | | |
| | | Red : Bypass source is unavailable or static bypass switch is inoperable. | | |
| | | Flashing red 🗢: Bypass voltage is out of tolerance. | | |
| | | OFF : Bypass source is OK. | | |
| D | Inverter | Green : Load supplied by inverter. | | |
| | | Flashing green O: Inverter on, start, synchronization or standby (ECO mode). | | |
| | | Red —: Load not supplied by inverter, inverter is inoperable. | | |

| | LED | Status |
|---|--------|---|
| | | Flashing red S: Load supplied by inverter, but an inverter alarm is present. |
| E | Load | Green : UPS output is on. Red : Overload on UPS output for too long, or output has shorted, or no output power present. Flashing red : Overload on UPS output. OFF : UPS output is off. |
| F | Status | Green : UPS is OK. Red : Inoperable status. |

Display Interface

Home Screen



Buttons

| | IP | OP | [+-] | 回 | Ĩ | | K |
|------------------|--|---------------------------------|----------------------------------|------------|----------------------|-----|------|
| Power On/ Off | Input and bypass status information | Output status information | Battery status information | UPS status | Function settings | Log | Mute |

Overview of Single UPS

| UIB | Unit input breaker |
|------|-----------------------------|
| SSIB | Static switch input breaker |
| UOB | Unit output breaker |
| МВВ | Maintenance bypass breaker |
| BB | Battery relay |



Overview of Parallel System

NOTE: In parallel systems with an external maintenance bypass breaker Ext. MBB, the maintenance bypass breakers MBB must be padlocked in the open position.

| MIB | Mains input breaker |
|----------|-------------------------------------|
| BIB | Bypass input breaker |
| UIB | Unit input breaker |
| SSIB | Static switch input breaker |
| UOB | Unit output breaker |
| Ext. UOB | External unit output breaker |
| МВВ | Maintenance bypass breaker |
| Ext. MBB | External maintenance bypass breaker |
| SIB | System isolation breaker |
| ВВ | Battery relay |



Location of Breakers

10 kVA UPS



30 kVA UPS



15-20 kVA UPS



40 kVA UPS



Operation Modes

Normal Mode

The UPS provides power to the connected load from mains. The UPS converts mains to conditioned power for the connected load while recharging the batteries (float or boost charge).



Battery Mode

The UPS transfers to battery mode if the mains supply fails. The UPS provides power to the connected load from the connected batteries for a finite period. When the mains supply returns, the UPS transfers back to normal mode.



Static Bypass Mode

The UPS supplies the load with power from the bypass source. If the conditions for normal or battery mode are not met, the load will be transferred from the inverter to the bypass source with no interruption in power to the load.



Maintenance Bypass Mode

In maintenance bypass mode, the mains is sent via the external MBB to the load. Battery backup is not available in maintenance bypass mode.



ECO Mode

In ECO mode the UPS is configured to use static bypass mode as the preferred operation mode under predefined circumstances. The inverter is in standby in ECO mode and in case of interruption to the mains, the UPS transfers to battery mode and the load is supplied from the inverter.

NOTE: This mode is disabled by default, please contact Schneider Electric to enable this mode. If ECO mode is enabled, you cannot exit this operation mode by using the display, please also contact Schneider Electric for assistance.



Autostart Mode

The batteries will reach end of discharge if the interruption to the mains is longer than the battery runtime. If the UPS is programmed to auto-restart after end of discharge, the system will automatically restart after a delay when the mains returns.

NOTE: If autostart is disabled, the inverter and bypass will not restart automatically when the mains return.

Frequency Converter Mode

In frequency converter mode, the UPS presents a stable output frequency (at 50 or 60 Hz) and the static bypass switch is not available.

NOTICE

RISK OF EQUIPMENT DAMAGE OR LOAD DROP

In frequency converter mode the UPS cannot run in static bypass or maintenance bypass mode. Before turning the UPS into frequency converter mode, you must contact a Schneider Electric-certified partner to make sure

- the SSIB and the MBB are in the OFF (opened) position (Schneider Electric strongly recommends to lock these with a padlock available from Schneider Electric)
- · no cables are connected to the bypass terminals

Failure to follow these instructions can result in equipment damage.



Operation Procedures

Initial Start-Up of the UPS Using the Wizard – Only Applicable to Single UPSs with Internal Batteries

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Parallel systems and UPSs for external batteries must only be started up by Schneider Electric.

Failure to follow these instructions will result in death or serious injury.

Before starting up the UPS, confirm that:

- The room temperature is between 0 °C to 40 °C
- · The UPS has been installed according to the specified clearance dimensions.
- 1. Turn the unit input breaker UIB to the ON (closed) position. The display turns on.
- 2. Select to register the UPS or select **Skip** to continue. See Register Your Easy UPS 3S, page 31 for more information.
- 3. When the Change language prompt appears, do one of the following:
 - Select **Yes** and select the preferred language using the navigation keys.
 Select **Yes** again to confirm.
 - Select No to keep the current selection.
- 4. When the **Change voltage** prompt appears, do one of the following:
 - Select Yes and select the preferred voltage using the navigation keys. Select Yes again to confirm.
 - Select No to keep the current selection.
- 5. When the **Change freq.** prompt appears, do one of the following:
 - Select Yes and select the preferred output frequency using the navigation keys. Select Yes again to confirm.
 - Select No to keep the current selection.
- 6. When the **Change mode** prompt appears, do one of the following:
 - Select Yes and select Normal mode, Parallel mode, or Frequency converter mode using the navigation keys. Select Yes again to confirm.
 - Select No to keep the current selection.
- 7. When the Change Batt setting prompt appears, perform the following steps:
 - a. Enter password: Enter the password 2334.
 - b. Batt number: Verify the number of battery blocks is 20.
 - c. **Batt cap (AH)**: Set the battery capacity to according to your battery configuration.
 - d. **Batt charge %**: Set the battery charge percentage (between 1% and 15%).
 - e. Select Yes to save the battery settings.
- 8. When the Save new settings prompt appears, select Yes.

- 9. When the Disable wizard prompt appears, do one of the following:
 - Select Yes to disable the wizard and go to the default screen.
 - **NOTE:** Schneider Electric recommends to disable the wizard to allow for automatic start.
 - Select No to go to the default screen without disabling the wizard.

Post-requisite: For systems with internal batteries, go to .

Start-Up Checklist – Only Applicable to Single UPSs with Internal Batteries

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Parallel systems and UPSs for external batteries must only be started up by Schneider Electric.

Failure to follow these instructions will result in death or serious injury.

- I have positioned the UPS according to the installation manual and the recommended clearances are respected.
- I have verified that the environmental conditions including temperature, humidity, and airflow stated in the installation manual are respected.
- I have verified that the input voltage and frequency are within the tolerances specified in the installation manual.
- I have verified that the upstream protection is in accordance with the recommendations in the installation manual and that the power cables have been connected correctly.
- I have installed the batteries as specified in the installation manual.
- I have followed the Initial Start-Up of the UPS Using the Wizard Only Applicable to Single UPSs with Internal Batteries, page 19.
- I have made all settings (including battery settings and life cycle monitoring) described in this manual.
- I have completed all functional tests successfully (normal mode, battery mode, and static bypass mode).
- I have successfully entered the UPS passcode provided by Schneider Electric.
- I confirm the installation has been completed and the UPS is running in normal mode and is powering the load.

Start Up a Single UPS in Normal Mode

NOTE: When the UPS starts, the stored settings will be used. **NOTE:** The log can be accessed during start-up.

- 1. Check that all breakers are in the OFF (open) position.
- Turn the static switch input breaker SSIB to the ON (closed) position. The display turns on and the Home screen is shown.

3. Turn the unit output breaker UOB to the ON (closed) position.

Wait approximately 2030 seconds until the bypass and output LEDs turn green. The UPS starts up in static bypass mode.



4. Turn the unit input breaker UIB to the ON (closed) position.

The rectifier ramps up and the LEDs on the user interface show as follows:



5. When the UPS has initialized, the battery relay closes automatically. The LEDs on the user interface show as follows:



6. When the rectifier LED turns steady green, the inverter synchronizes with bypass.

The LEDs on the user interface show as follows:



7. Wait approximately one minute until the inverter LED turns steady green, the UPS transfers automatically from static bypass mode to normal mode.

The LEDs on the user interface show as follows:



Transfer a Single UPS from Normal Mode to Static Bypass Mode



Transfer a Single UPS from Static Bypass Mode to Normal Mode

NOTE: The UPS will normally transfer automatically from static bypass to normal mode. This procedure can be used to manually transfer to normal mode if the bypass frequency is above the specified limits.

1. On the display, select **ESC bypass**.

The LEDs on the user interface show as follows:



Transfer a Single UPS from Normal Mode to Maintenance Bypass Mode

- 1. On the display, select **I** and then select **Function > To bypass**.
- 2. Remove the cover from the maintenance bypass breaker MBB.
- 3. Turn the maintenance bypass breaker MBB to the ON (closed) position. The load is now supplied via the maintenance bypass breaker.
- 4. Disconnect the battery relay from the display by selecting the battery symbol and selecting **Batt relay control ON/OFF** and confirm to turn off the battery relay. Verify that the **Relay status** is now off.
- 5. Open external battery breaker if external batteries are connected.
- 6. Turn the unit input breaker UIB to the OFF (open) position.
- 7. Turn the static switch input breaker SSIB to the OFF (open) position.
- 8. Turn the unit output breaker UOB to the OFF (open) position.

9. Disconnect all batteries on the front of the UPS.



AADANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

- Wait at least 5 minutes before removing the cover of the UPS after the display has turned off to allow for the capacitors to fully discharged.
- Always measure for hazardous voltages on all terminals before working on the UPS.

Failure to follow these instructions will result in death or serious injury.

Transfer a Single UPS from Maintenance Bypass Mode to Normal Mode

- 1. Check that all breakers except the maintenance bypass breaker MBB are in the OFF (open) position.
- 2. Reconnect the internal batteries of all UPSs and set all the battery breakers BB in the modular battery cabinets (if present) to the ON (closed) position.
- Turn the static switch input breaker SSIB to the ON (closed) position. The display turns on and the Home screen is shown.
- 4. Turn the unit output breaker UOB to the ON (closed) position. The UPS starts up in static bypass mode.
- 5. Turn the maintenance bypass breaker MBB to the OFF (open) position and reinstall the cover in front of the breaker.
- 6. On the display select **Function > Clear alarm**.

NOTE: The system will not transfer to normal mode before the alarm has been cleared.

7. Turn the unit input breaker UIB to the ON (closed) position.

The rectifier ramps up. After UPS self-test, the battery relay closes automatically.

- 8. When the rectifier LED turns steady green, the inverter synchronizes with bypass.
- 9. Reinstall the cover on the maintenance bypass breaker MBB.

10. After approximately 60 seconds, the UPS will automatically transfer to normal mode.

The LEDs on the user interface show as follows:



Transfer a Parallel System from Normal Mode to Maintenance Bypass Mode

- On all UPS displays, select and then select Function > To bypass.
 The parallel system will transfer to static bypass mode.
- 2. Turn the external maintenance bypass breaker Ext. MBB to the ON (closed) position.

The load is now supplied via the external maintenance bypass breaker.

- 3. Turn the battery breakers BB of all UPSs to the OFF (open) position.
- 4. Disconnect the battery relay from the display by selecting the battery symbol and selecting **Batt relay control ON/OFF** and confirm to turn off the battery relay. Verify that the **Relay status** is now off.
- 5. Open external battery breaker if external batteries are connected.
- 6. Turn the mains input breakers MIB and the bypass input breakers BIB of all UPSs to the OFF (open) position.
- 7. Turn the system isolation breaker SIB to OFF (open) position.

8. For the UPS with internal batteries, disconnect all batteries on the front of the UPS.



A A DANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

- Wait at least 5 minutes before removing the cover of the UPS after the display has turned off to allow for the capacitors to fully discharged.
- Always measure for hazardous voltages on all terminals before working on the UPS.

Failure to follow these instructions will result in death or serious injury.

Transfer a Parallel System from Maintenance Bypass Mode to Normal Mode

- 1. Check that:
 - all UPS breakers (unit input breaker UIB, static switch input breaker SSIB, and unit output breaker UOB) and the external unit output breaker Ext. UOB are in the ON (closed) position
 - the battery breakers BB are in the OFF (open) position
- 2. Reconnect the internal batteries of all UPSs and set all the battery breakers BB in the modular battery cabinets (if present) to the ON (closed) position.
- 3. Turn the system isolation breaker SIB to ON (closed) position.
- Turn the bypass input breakers BIB of all UPSs to the ON (closed) position.
 Wait approximately 2030 seconds until the bypass and the output LEDs turn green.
- 5. Turn the external maintenance bypass breaker Ext. MBB to the OFF (open) position.

NOTE: If the parallel system has dry contacts with Maint CB signal, select

and then select **Function > Clear alarm** on all UPS displays.

- Turn the mains input breakers MIB of all UPSs to the ON (closed) position. The rectifier ramps up. After UPS self-test, the battery relay closes automatically.
- 7. Close the external battery breaker if external batteries are part of the system.
- 8. When the rectifier LED turns steady green, the inverter synchronizes with bypass.
- 9. When the inverter LED turns steady green, the parallel system automatically transfers from static bypass to normal mode.

10. Turn the battery breakers BB of all UPSs to the ON (closed) position.







Isolate a Single UPS from the Parallel System

Use this procedure to shut down one UPS in a running parallel system.

NOTE: Before initiating this procedure, ensure that the remaining UPS units can supply the load.

- and then select confirm to power off the UPS. 1. On the display select
- 2. Turn the battery breaker(s) BB of the UPS to the OFF (open) position.
- 3. Disconnect the battery relay from the display by selecting the battery symbol and selecting Batt relay control ON/OFF and confirm to turn off the battery relay. Verify that the Relay status is now off.
- 4. Open external battery breaker if external batteries are connected.
- 5. Turn the mains input breaker MIB of the UPS to the OFF (open) position.
- 6. Turn the bypass input breaker BIB of the UPS to the OFF (open) position.
- 7. Turn the external unit output breaker Ext. UOB of the UPS to the OFF (open) position.

8. For the UPS with internal batteries, disconnect all batteries on the front of the UPS.



A A DANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

- Wait at least 5 minutes before removing the cover of the UPS after the display has turned off to allow for the capacitors to fully discharged.
- Always measure for hazardous voltages on all terminals before working on the UPS.

Failure to follow these instructions will result in death or serious injury.

Start Up and Add a UPS to a Running Parallel System

Use this procedure to start up a UPS and add it to a running parallel system.

IMPORTANT: Before a UPS can be added to a parallel system, the parallel system must be configured by Schneider Electric.

- 1. On the new UPS check that the UPS breakers (unit input breaker UIB, static switch input breaker SSIB, and unit output breaker UOB) are in the ON (closed) position.
- 2. Reconnect the internal batteries of all UPSs and set all ModBC BBs (if present) to the ON (closed) position.
- 3. Turn the external unit output breaker Ext. UOB of the UPS to the ON (closed) position.

4. Turn the mains input breaker MIB and the bypass input breaker BIB of the UPS to the ON (closed) position.

The display turns on and the Home screen is shown.

When the UPS has initialized, the battery relay closes automatically. Close external battery breaker if external batteries are part of the system.

The LEDs on the user interface show as follows:



5. When the rectifier LED turns steady green, the UPS starts the inverter. The LEDs on the user interface show as follows:



6. When the inverter LED turns steady green, the UPS automatically transfers to normal mode and joins the running parallel system.

The LEDs on the user interface show as follows:



7. Verify correct load sharing between the parallel UPS units.

Start up the UPS from Cold Start

NOTICE

Cold start function is not a standard feature. If you want to have this feature, please contact SE for cold start kit (E3SOPT014) installation.

ADANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

All electrical work must be performed by qualified personnel. Practice Lockout/ Tagout procedures. Do not wear jewelry when working with electrical equipment.

Failure to follow these instructions will result in death or serious injury.

AWARNING

HAZARD FROM MOVING PARTS

Keep hands, clothing, and jewelry away from moving parts. Check the equipment for foreign objects before closing the doors and starting the equipment.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

- 1. After the cold start kit (E3SOPT014) is installed, wait for five minutes for the cold start capacitor to charge.
- 2. Check and make sure that all the MBBs, UIBs ,SSIBs, and UOBs are in the OFF (open) position.
- 3. Turn on the UOB.
- 4. Press the cold start button for three seconds until the UPS starts up. The LED will light on the HMI.
- 5. If the startup wizard pops up, follow the UPS operation manual to complete the setup. When the setup is completed, the UPS will output in normal mode automatically.
- 6. If the startup wizard is disabled previously, the UPS will output in normal mode automatically.

Shut down the UPS from Cold Start

1. On the display, select and then select confirm to power off the UPS.

Configuration

Register Your Easy UPS 3S

NOTE: The single Easy UPS 3S can also be registered using the mySchneider app which can be downloaded from App Store and Google Play.

1. When prompted for registration, go to www.schneider-electric.com/ contactsupport to find your local service contact number.



Set the Display Language

- 1. On the display, select **Language**.
- 2. Select your language from the list:

| en : English | pt : Portuguese Brazilian |
|---------------------|----------------------------------|
| fr: French | es: European Spanish |

^{1.} You can also select Register Later to postpone your registration

Set the Date and Time

- 1. On the display, select **Time**.
- 2. Set the date and time.

Set the UPS Settings

| NOTICE | | | | |
|---|--|--|--|--|
| RISK OF EQUIPMENT DAMAGE | | | | |
| Only trained personnel following the required training course may undertake nodifications to UPS system parameters. | | | | |
| Failure to follow these instructions can result in equipment damage. | | | | |
| 1. On the display, select 1 and then select Setting . | | | | |
| 2. Enter the password 3526 . | | | | |
| Back 🥧 Settings 🛁 Next | | | | |
| | | | | |

3. Set the nominal input voltage (phase-neutral), the nominal output voltage (phase-neutral), and the nominal frequency.

3526

NOTE: Nom input PN and **Nom output PN** must have the same voltage rating.

| Back 🧲 | Settings | ⇒Next |
|---------------------------------------|----------|------------------|
| Nom input P Nom output Nom freq | N PN | XXX XXX XX |

4. Restart the UPS to activate the settings.

Enter password

Set the Battery Settings

•

NOTICE

RISK OF EQUIPMENT DAMAGE

- Only trained personnel following the required training course may undertake modifications to UPS system parameters.
- The battery parameters must set according to the actual installation before starting up the UPS.

Failure to follow these instructions can result in equipment damage.

- 1. On the display, select **and then select Batt Settings**.
- 2. Enter the password 2334.

| Back 🧲 🛛 Batt S | ettings 🛁 Next |
|-----------------|----------------|
| Enter password | 2334 |

- 3. Set the battery settings:
 - a. Batt number: Verify the number of battery blocks is 20.
 - b. **Batt cap (AH)**: Set the battery capacity (battery block capacity (AH) x number of battery strings).
 - c. **Batt charge %**: Set the battery charge percentage (between 1% and 15%).



Recommended Battery Settings

NOTE: Settings with 9 Ah batteries (E3SFBTH2)

| Number of | Batt number | Batt cap | Batt charge capacity % | | | | |
|----------------------|-------------|----------|------------------------|------------|------------|------------|------------|
| strings ² | | | 10 kVA UPS | 15 kVA UPS | 20 kVA UPS | 30 kVA UPS | 40 kVA UPS |
| 2 | 20 | 18 | 5 | 3 | - | - | - |
| 3 | 20 | 27 | 8 | 5 | 4 | - | - |
| 4 | 20 | 36 | 11 | 7 | 5 | 4 | - |
| 5 | 20 | 45 | 13 | 9 | 7 | 4 | 3 |
| 6 | 20 | 54 | 15 | 10 | 8 | 5 | 4 |
| 7 | 20 | 63 | 15 | 12 | 9 | 6 | 5 |
| 8 | 20 | 72 | 15 | 14 | 11 | 7 | 5 |
| 9 | 20 | 81 | 15 | 15 | 12 | 8 | 6 |
| 10 | 20 | 90 | 15 | 15 | 13 | 9 | 7 |
| 11 | 20 | 99 | 15 | 15 | 15 | 10 | 7 |
| 12 | 20 | 108 | 15 | 15 | 15 | 11 | 8 |
| 13 | 20 | 117 | 15 | 15 | 15 | 12 | 9 |
| 14 | 20 | 126 | 15 | 15 | 15 | 12 | 9 |
| 15 | 20 | 135 | 15 | 15 | 15 | 13 | 10 |
| 16 | 20 | 144 | - | 15 | 15 | 14 | 11 |
| 17 | 20 | 153 | - | 15 | 15 | 15 | 11 |
| 18 | 20 | 162 | - | 15 | 15 | 15 | 12 |
| 19 | 20 | 171 | - | 15 | 15 | 15 | 13 |
| 20 | 20 | 180 | - | 15 | 15 | 15 | 13 |
| 21 | 20 | 189 | - | 15 | 15 | 15 | 14 |
| 22 | 20 | 198 | - | 15 | 15 | 15 | 15 |
| 23 | 20 | 207 | - | 15 | 15 | 15 | 15 |
| 24 | 20 | 216 | - | 15 | 15 | 15 | 15 |
| 25 | 20 | 225 | - | 15 | 15 | 15 | 15 |
| 26 | 20 | 234 | - | 15 | 15 | 15 | 15 |
| 27 | 20 | 243 | - | 15 | 15 | 15 | 15 |
| 28 | 20 | 252 | - | - | - | 15 | 15 |
| 29 | 20 | 261 | - | - | - | 15 | 15 |
| 30 | 20 | 270 | - | - | - | 15 | 15 |
| 31 | 20 | 279 | - | - | - | 15 | 15 |
| 32 | 20 | 288 | _ | - | _ | 15 | 15 |
| 33 | 20 | 297 | _ | - | _ | 15 | 15 |
| 34 | 20 | 306 | _ | - | - | 15 | 15 |
| 35 | 20 | 315 | - | - | - | 15 | 15 |
| 36 | 20 | 324 | - | - | - | 15 | 15 |
| 37 | 20 | 333 | - | - | - | 15 | 15 |
| 38 | 20 | 342 | - | - | - | 15 | 15 |
| 39 | 20 | 351 | - | - | _ | 15 | 15 |
| 40 | 20 | 360 | - | - | _ | 15 | 15 |
| 41 | 20 | 369 | - | - | _ | 15 | 15 |
| 42 | 20 | 378 | - | - | _ | 15 | 15 |
| 43 | 20 | 387 | - | - | _ | - | 15 |
| 44 | 20 | 396 | - | - | - | - | 15 |

2. Total number of battery strings in UPS and modular battery cabinet.

| Number of | Batt number | Batt cap | Batt charge capacity % | | | | |
|----------------------|-------------|----------|------------------------|------------|------------|------------|------------|
| strings ³ | | | 10 kVA UPS | 15 kVA UPS | 20 kVA UPS | 30 kVA UPS | 40 kVA UPS |
| 45 | 20 | 405 | - | - | - | - | 15 |
| 46 | 20 | 414 | - | - | - | - | 15 |
| 47 | 20 | 423 | - | - | - | - | 15 |
| 48 | 20 | 432 | - | - | - | - | 15 |
| 49 | 20 | 441 | - | - | - | - | 15 |
| 50 | 20 | 450 | - | - | - | - | 15 |
| 51 | 20 | 459 | - | - | - | - | 15 |
| 52 | 20 | 468 | - | - | - | - | 15 |
| 53 | 20 | 477 | - | - | - | - | 15 |
| 54 | 20 | 486 | - | - | - | - | 15 |

^{3.} Total number of battery strings in UPS and modular battery cabinet.

Set the Life Cycle Monitoring



- Select Set dust filter expiration to set the service life of the dust filter.

Settings

| Setting | Default Value | Available Settings |
|----------------------------------|---------------------|--|
| LCD contrast | 60 | 0 to 100 |
| Date and Time | 05/07/2013 08:55:55 | Year > 2000 |
| Language | English | English, Spanish, Portuguese Brazilian, and French |
| Input voltage (LN) | 120 V | 120 V/127 V |
| Input frequency | 60 Hz | 50 Hz/60 Hz |
| Output voltage (LN) | 120 V | 120 V/127 V |
| Output frequency | 60 Hz | 50 Hz/60 Hz |
| EPO transfer to bypass | Enable | Disable |
| Auto boost | Disable | Enable |
| Auto maint | Disable | Enable |
| System mode | single | parallel/ECO/parallel ECO/self aging |
| United number | 1 | 1 to 4 |
| System ID | 0 | 0 to 3 |
| Adjusted output voltage | 120 | Output voltage ±5 V |
| Frequency slew rate | 2 Hz/s | 0.1 to 3.0 Hz/s |
| Frequency synchronization window | 3 Hz | 0.5 to 5.0 Hz |
| Monochrome LCD time (min) | 10 | 1/3/5/10/20/30 |
| Bypass voltage upper limit (%) | 20 | 10/20/25 |

| Setting | Default Value | Available Settings |
|--|-------------------------|--|
| Bypass voltage lower limit (%) | -20 | -10/-15/-30/-40 |
| Bypass frequency limited (Hz) | ±5 | ±1/±3/±5 |
| System restart mode after end of discharge | Normal | Normal/Bypass only/No output |
| Fan maintenance period | 34560 hours (48 months) | 0 to 60000 hours |
| DC capacitor maintenance period | 34560 hours (48 months) | 0 to 60000 hours |
| Warranty period | 9 months | 1 to 36 months |
| AC capacitor maintenance period | 120 months | 60 to 120 months |
| APS maintenance period | 84 months | 36 to 120 months |
| Dust filter maintenance period | 12 months | 0/3/4/5/12 months |
| Battery maintenance reminding period | 1440 days (48 months) | 100 to 300 days |
| Battery number | 20 | 20 |
| Battery AH | 9 | 1 to 30000 |
| Float charge voltage/cell (V) | 2.25 | 2.10 to 2.35 |
| Boost charge voltage/cell (V) | 2.25 | 2.20 to 2.45 |
| End of discharge voltage/cell, at 3 C current (V) | 1.6 | 1.60 to 1.85 |
| End of discharge voltage/cell, at 0.05 C current (V) | 1.75 | 1.65 to 1.90 |
| Charge current percent limit (%) | 10 | 1 to 15 |
| Battery temperature compensation | 0 | 0 to 5 mV/°C |
| Boost charge time limit | 12 hours | 1 to 48 hours |
| Auto boost period | 2160 hours (3 months) | 720 to 30000 hours, available when auto boost is enabled |
| Auto maintenance discharge period | 6480 hours (9 months) | 720 to 30000 hours, available when auto maintenance is enabled |

Tests

Tests

Perform a Battery Maintenance Test

NOTICE

RISK OF EQUIPMENT DAMAGE

Do not perform a battery maintenance test without load connected.

Failure to follow these instructions can result in equipment damage.

Prerequisite:

- The bypass supply must be within specifications.
- The battery capacity must be above 25%.

The battery maintenance test is used to test the condition of the batteries.

During the battery maintenance test, the system transfers to battery mode and discharges the batteries until the battery low voltage alarm is reached.



and then select **Maint test**.

NOTE: If you wish to manually stop the battery test, select Stop test.

If the battery maintenance test is passed, **Battery maintenance OK** will be recorded in the log. If the battery maintenance test is not passed, **Batt maint incomplete** will be recorded in the log.

Perform a Battery Test

The purpose of the battery test to verify the connection of the batteries and to check the battery capacity.

Prerequisite:

- The bypass supply must be within specifications.
- The battery capacity must be above 25%.
- The battery voltage must be above 95% of the float voltage.

During the battery test, the system transfers to battery mode for approximately 30 seconds and then returns to normal mode.

1. On the display, select **I** and then select **Battery test**.

Maintenance

Parts Replacement

Determine if you need a Replacement Part

To determine if you need a replacement part, contact Schneider Electric and follow the procedure below so that the representative can assist you promptly:

- 1. In the event of an alarm condition, scroll through the alarm lists, record the information, and provide it to the representative.
- 2. Write down the serial number of the unit so that you will have it easily accessible when you contact Schneider Electric.
- 3. If possible, call Schneider Electric from a telephone that is within reach of the display so that you can gather and report additional information to the representative.
- 4. Be prepared to provide a detailed description of the problem. A representative will help you solve the problem over the telephone, if possible, or will assign a return material authorization (RMA) number to you. If a module is returned to Schneider Electric, this RMA number must be clearly printed on the outside of the package.
- 5. If the unit is within the warranty period and has been started up by Schneider Electric, repairs or replacements will be performed free of charge. If it is not within the warranty period, there will be a charge.
- 6. If the unit is covered by a Schneider Electric service contract, have the contract available to provide information to the representative.

Replace the Dust Filter

1. Open the door.

2. Loosen the screws and remove the metal brackets and the manual box.



3. Replace the dust filter.



- 4. Reinstall the metal brackets and fasten with the screws.
- 5. Close the door.
- 6. Reset the dust filter counter in the display. See Set the Life Cycle Monitoring, page 36 for more information.

Troubleshooting

View the Active Alarms

1. On the display select

See Status and Alarm Messages, page 41 for a list of alarm messages and corrective actions.

2. Use and to go through the list of active alarms.

Buzzer

NOTE: The buzzer turns on as soon as an alarm condition is detected. The buzzer makes two short beeps and a long beep for general system alarms. The buzzer makes a continuous beep for critical alarms. It can be turned off by selecting on the home screen.

Status and Alarm Messages

This section lists status and alarm messages from the display. The display messages are listed in alphabetical order, and a suggested corrective action is listed with the display alarm message to help you troubleshoot problems.

| Display text | Description | Corrective action |
|--------------------------|---|--|
| Battery boost charging | The batteries are charged with the configured boost charge voltage. | |
| Battery connected | The batteries are connected. | |
| Battery discharging | The load is drawing more power than the UPS can draw from the input, causing the UPS to draw power from the batteries. | Reduce the load. Please contact Schneider Electric. |
| Battery disconnected | The batteries are not connected. | Connect the batteries. |
| Battery expired | The battery service life has expired. | Replace the battery. |
| Battery end of discharge | The battery capacity is below the minimum acceptable value. | Recharge the batteries. |
| Battery float charging | The batteries are charged with the configured float charge voltage. | |
| Battery log reset | Reset the battery log. | |
| Batt maint incomplete | The battery maintenance test was not passed. | |
| Battery maintenance | Start the battery maintenance test. | |
| Battery maintenance OK | The battery maintenance test has been successfully completed. | |
| Battery temperature high | The battery temperature is too high. | Check the battery temperature. |

| Display text | Description | Corrective action |
|----------------------------|---|--|
| Battery test | Start the battery test. | |
| Battery test incomplete | The battery test was not passed. | |
| Battery test OK | The battery test has been successfully completed. | |
| Battery voltage low | Low voltage on battery. | Check the battery. |
| Battery wiring incorrect | The battery wiring is incorrect. | Check the battery wiring. Please contact Schneider Electric. |
| Battery/charger inoperable | The battery or charger is inoperable. | Check the battery. Check the charger. Please contact Schneider Electric. |
| Byp freq exceeds limits | The bypass frequency exceeds the limit. | Check the status of the bypass source. Please contact Schneider Electric. |
| Bypass fan inoperable | The UPS has one or more inoperable fans. | Check the fans. |
| Bypass fan time reset | Reset the service life timer for the fan. | |
| Bypass out of tolerance | The bypass voltage is out of tolerance. | Check the status of the bypass source. Please contact Schneider Electric. |
| Bypass overload | The load is drawing more power than the bypass source can supply. | Reduce the load. Please contact Schneider Electric. |
| Bypass overload timeout | The UPS can no longer sustain a Bypass overload situation. | Reduce the load. Please contact Schneider Electric. |
| Bypass sequence incorrect | The phase rotation on bypass is incorrect. | Check the status of the bypass source. Please contact Schneider Electric. |
| Bypass unavailable | The bypass source is not available. | Check the status of the bypass source. Please contact Schneider Electric. |
| Capacitor expired | Capacitor service life has expired. | Replace the capacitor. |
| Capacitor time reset | Capacitor service life timer has been reset. | |
| Clear log | Clear the log. | |
| DC bus overvoltage | Overvoltage on the DC bus. | |
| Dust filter expired | The dust filter service life has expired. | Replace the Dust Filter, page 39. |
| EPO | An EPO (emergency power off) device is activated. | Deactivate the EPO (emergency power off) device. |
| Fan expired | Fan service life has expired. | Replace the fan. |
| Fan inoperable | The UPS has one or more inoperable fans. | Check the fans. Please contact Schneider Electric. |
| Fan time reset | The fan service life timer has been reset. | |
| Firmware incompatible | The firmware is detected as incompatible with the rest of the system. | Perform a firmware update. |
| Generator input | Generator is supplying the UPS. | |

| Display text | Description | Corrective action |
|---------------------------|---|---|
| Inhibit transfer to inv. | Inhibit transfer to inverter operation. | |
| Inlet temperature high | Air inlet temperature is too high. | Check the status of the air inlet. Reduce the room temperature. |
| Inlet/outlet temp | Air inlet and outlet temperature. | |
| Input current unbalanced | Input current is unbalanced. | Check the status of the input source. Please contact Schneider Electric. |
| Input neutral unavailable | Input neutral is not available. | Check the status of the input neutral. Please contact Schneider Electric. |
| Input out of tolerance | The input voltage is out of tolerance. | Check the status of the input source. Please contact Schneider Electric. |
| Input overcurrent timeout | The UPS can no longer sustain an Input overcurrent situation. | Check the status of the input source. Please contact Schneider Electric. |
| Input SCR fan inoperable | Input SCR fan is inoperable. | Check the status of the input SCR fan. Please contact Schneider Electric. |
| Input SCR temp high | Input SCR temperature is too high. | Check the status of the input SCR fan. Please contact Schneider Electric. |
| Inverter high temp | Inverter temperature is too high. | Check the status of the inverter. Please contact Schneider Electric. |
| Inverter IGBT inoperable | The inverter IGBT is inoperable. | Check the status of the inverter IGBT. Please contact Schneider Electric. |
| Inverter inoperable | The inverter is inoperable. | Check the status of the inverter. Please contact Schneider Electric. |
| Inverter overload timeout | The UPS can no longer sustain an Inverter overload situation. | Check the status of the inverter. Please contact Schneider Electric. |
| Inverter shutdown | The inverter is shutting down. | |
| Inv DATA CAN incorrect | Inverter DATA CAN is incorrect. | |
| Inv firmware upgrade | The inverter firmware has been upgraded. | |
| Inv IO CAN incorrect | Inverter IO CAN is incorrect. | |
| Load on bypass | The UPS is in static bypass mode and the load is supplied by the bypass source. | |
| Load disconnected | The load has been disconnected or the unit output breaker UOB is open. | Check the load. Close the unit output breaker UOB. |
| Load on inverter | The UPS is in inverter operation mode and the load is supplied by the UPS. | |
| Low battery shutdown | The UPS is shutting down due to battery end of discharge | Recharge the batteries and restart the UPS. If auto-restart mode is configured, the UPS will start automatically restart when the mains return. |
| Man. transfer to inverter | Manual transfer to inverter operation. | |

| Display text | Description | Corrective action |
|----------------------------|--|--|
| Manual shutdown | Manual shutdown. | |
| MBB closed | The maintenance bypass breaker MBB is closed, supplying the load with unprotected power from the bypass source. | |
| MBB open | The maintenance bypass breaker is open. | |
| Module ID duplicate | The module ID has a duplicate. The module ID must be unique. | Check the ID of the modules. |
| No inlet temp sensor | No inlet temperature sensor present. | Check the status of the inlet temperature sensor. |
| No input temp sensor | No input temperature sensor present. | Check the status of the input temperature sensor. |
| No outlet temp sensor | No outlet temperature sensor present. | Check the status of the outlet temperature sensor. |
| Nom power out of tolerance | The nominal power does not match the UPS hardware. | Check the status of the input source. Please contact Schneider Electric. |
| Outlet temperature high | Air outlet temperature is too high. | Check the status of the air outlet. Please contact Schneider Electric. |
| Output short circuit | A short circuit is present on the output. | Check the status of the output. Please contact Schneider Electric. |
| Output overload | The load is drawing more power than the UPS system can supply. | Reduce the load. Contact Schneider Electric. |
| Parallel cabling incorrect | The parallel cabling is incorrect. | Check the status of the parallel cables. Please contact Schneider Electric. |
| Power sharing incorrect | The power sharing between the UPS units is incorrect. | Please check the load sharing on the UPS units. Redistribute the load between UPS units. Please contact Schneider Electric. |
| PWM sync unavailable | The PWM synchronization is unavailable. | Check the status of the PWM sync. Please contact Schneider Electric. |
| Rec firmware upgrade | The rectifier firmware has been upgraded. | |
| Rec soft start unavailable | The rectifier soft start is unavailable. | Check the status of the rectifier. Please contact Schneider Electric. |
| Rectifier high temp | The rectifier temperature is too high. | Check the status of the rectifier. Please contact Schneider Electric. |
| Rectifier inoperable | The rectifier is inoperable. | Check the status of the rectifier. Please contact Schneider Electric. |
| Relay disconnected | A relay is disconnected. | Check the status of the relays. Please contact Schneider Electric. |
| Relay short-circuit | A relay has short-circuited. | Check the status of the relays. Please contact Schneider Electric. |
| Room temp high | The room temperature is high. | Reduce the room temperature. |
| Save settings | Settings have been changed. | |
| Shutdown | UPS shutdown. | |
| Signal cable disconnect | Signal cable is disconnected. | Check the signal cable. |

| Display text | Description | Corrective action |
|-----------------------------|--|--|
| Sync pulse unavailable | Sync pulse is unavailable. The UPS is not able to synchronize. | Check the sync pulse. Please contact Schneider Electric. |
| System overload | The load is drawing more power than the UPS system can supply. | Reduce the load. Contact Schneider Electric. |
| System setting incorrect | The system settings are incorrect. | Check the system settings. Contact Schneider Electric. |
| Technical check recommended | A technical check is recommended. | Contact Schneider Electric. |
| Transfer to bypass | Transfer the UPS to static bypass mode. | |
| Transfer to inverter | Transfer the UPS to inverter operation. | |
| Transfers exceed limits | There have been too many transfers between operation modes in a given time period. | Contact Schneider Electric. |
| Warranty expiring soon | Warranty is expiring soon. | Contact Schneider Electric. |

View the Logs

- 1. On the display, select **I** to select a log messages with the time mark.
- 2. Use and to go through the list of logs.

| Up 🧲 | Log = | \Rightarrow Down |
|--------------------------------|---------------------------|--------------------|
| Input out of to 007 2021-05 | blerance 5-27 13:17:40 | © |
| Load on bypa 008 2021-05 | ss 5-27 13:17:29 | S |
| | | |

NOTE: C means an event is cleared or disappears, and S means an event is set or occurs.

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As standards, specifications, and design change from time to time, please ask for confirmation of the information given in this publication.

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