

ELKO - SmartRelay Puck 10AX

Wiser Home Device User Guide

Information about features and functionality of the device.

10/2025



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Safety Information

Important Information

Read these instructions carefully and look at the equipment to become familiar with the device before trying to install, operate, service, or maintain it. The following special messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.

-  The addition of either symbol to a “Danger” or “Warning” safety label indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.
-  This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that accompany this symbol to avoid possible injury or death.

⚡⚠ DANGER DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury. Failure to follow these instructions will result in death or serious injury.
⚠ WARNING WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.
⚠ CAUTION CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
NOTICE NOTICE is used to address practices not related to physical injury.

About the Document

Document Scope

This document provides detailed information on the ELKO - SmartRelay Puck 10AX, covering its features, installation, configuration, and operation. It explains how to pair the device with the Wireless switch and Wiser Hub, use it manually or through the Wiser Home app, and customize functions such as scheduling, moments, and automation. It also includes LED indications, resetting procedure, troubleshooting, and technical specifications.

Validity Note

The characteristics of the products described in this document are intended to match the characteristics that are available on www.elko.no. As part of our corporate strategy for constant improvement, we may revise the content over time to enhance clarity and accuracy. If you see a difference between the characteristics in this document and the characteristics on www.elko.no, consider www.elko.no to contain the latest information.

For your safety

⚠️ DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Safe electrical installation must be carried out only by skilled professionals. Skilled professionals must prove profound knowledge in the following areas:

- Connecting to installation networks.
- Connecting several electrical devices.
- Laying electric cables.
- Safety standards, local wiring rules and regulations.

Failure to follow these instructions will result in death or serious injury.

⚠️ WARNING

HAZARD OF ELECTRIC SHOCK

- Observe the regulations for working on live parts.
- Only actuate the device buttons using insulated auxiliary equipment that meets the requirements of EN 60900.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

General Cybersecurity Information

In recent years, the growing number of networked machines and production plants has seen a corresponding increase in the potential for cyber threats, such as unauthorized access, data breaches, and operational disruptions. You must, therefore, consider all possible cybersecurity measures to help protect assets and systems against such threats.

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 - [Access the cybersecurity posture.](#)
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Find and download comprehensive environmental data about your products, including RoHS compliance and REACH declarations as well as Product Environmental Profile (PEP), End-of-Life instructions (EOL) and much more.

<https://www.se.com/myschneider>



General information about Schneider Environmental Data Program

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<https://www.se.com/ww/en/about-us/sustainability/environmental-data-program/>



Declaration of Conformity

Hereby, Schneider Electric Industries SAS, declares that this product is in compliance with the essential requirements and other relevant provisions of RADIO EQUIPMENT DIRECTIVE 2014/53/EU.

Declaration of conformity can be downloaded on:

- <https://www.go2se.com/ref=EKO07144>

Available Languages of the Document

The document is available in these languages:

- English
- Norwegian

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ELKO - SmartRelay Puck 10AX



EKO07144

About the device

The SmartRelay Puck 10AX (hereinafter referred to as **puck / micro module switch**) combines the advantages of smart switch functionality with ordinary mechanical push-button switches. It transforms a conventional switch into a connected device that can be controlled from the switch or through the Wiser Home app. It can switch ohmic, inductive or capacitive loads.

NOTE: Do not control any devices that depend on a permanent power supply.

Control options

Home control: To control the puck through the Wiser Home app you will need the **Wiser Hub**.

Direct operation: The puck can always be controlled directly on-site. You can also connect any number of mechanical push-buttons.

Room control / Quick Home Connect: Operate the puck without a Wiser Hub.

Installing the device

Refer to the installation instruction supplied with this product.

See SmartRelay Puck 10AX.

Testing the device

Before using the puck, manually test it and make sure that it works when connected to the devices.

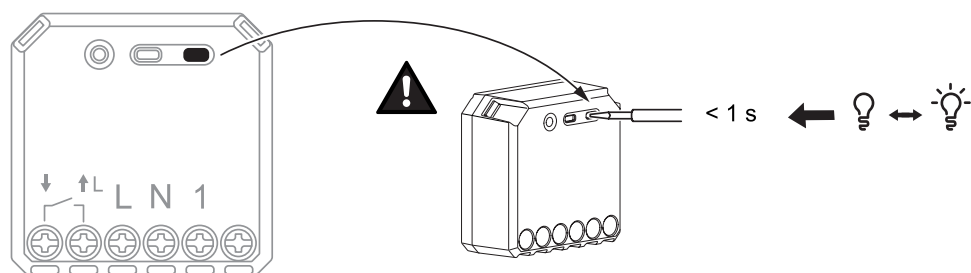
⚠ WARNING

HAZARD OF ELECTRIC SHOCK

- Observe the regulations for working on live parts.
- Only actuate the device buttons using insulated auxiliary equipment that meets the requirements of EN 60900.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

Short press the test button once, the connected device turns on/off.



Quick Home Connect

Quick Home Connect is a wireless connectivity solution for Zigbee devices without the need for a or smartphone application. Quick Home Connect is your starting point for wireless home automation. It performs functions like switching, dimming and shutter control using the Connected Wireless Switch (hereinafter referred to as Wireless switch) via a Zigbee network.

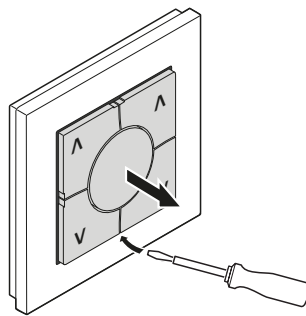
The **Wireless switch** is a battery-powered wireless push-button switch that is used to control Zigbee devices (such as dimmer, shutter, switch, and socket) within the same Zigbee network.

Limitations

- Quick Home Connect serves only as a room control solution.
- This solution does not support remote control, smartphone app usage, or scheduling features.

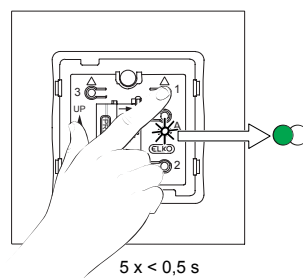
Pairing Wireless Switch with SmartRelay Puck

1. Remove the rocker from the Wireless switch.



2. Short press the top-right push button 5 times in quick succession on the Wireless switch.

The status LED blinks green.



3.

⚠ WARNING**HAZARD OF ELECTRIC SHOCK**

- Observe the regulations for working on live parts.
- Only actuate the device buttons using insulated auxiliary equipment that meets the requirements of EN 60900.

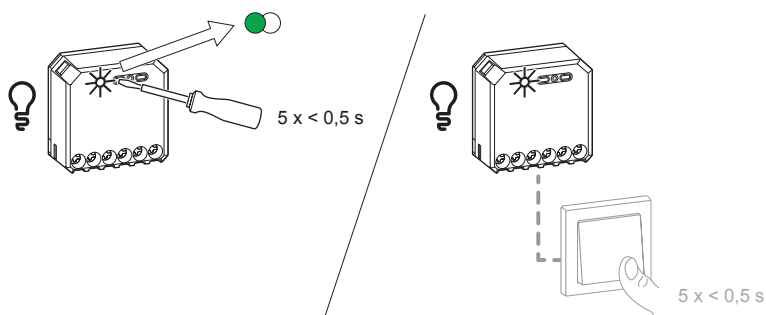
Failure to follow these instructions can result in death, serious injury, or equipment damage.

Follow either of the options to pair the Puck:

- Short press the Setup/Reset button 5 times in quick succession on the Puck.
- Short press the mechanical push button 5 times in quick succession.

The status LED blinks green on the Puck.

NOTE: If the Puck is located behind the mechanical push button, the status LED is not visible.

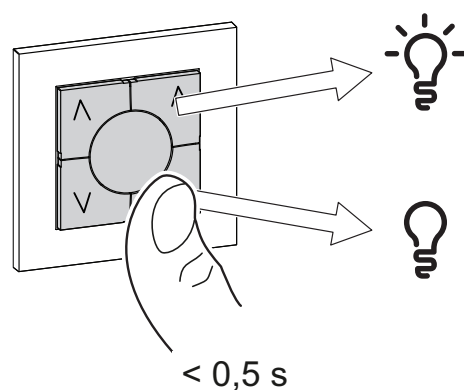


The light connected to the Puck blinks for a few times. The status LED stops blinking green on the Wireless switch and the Puck. The Puck can now be controlled by the Wireless switch.

Operating a relay

You can turn the light on/off using the paired Wireless switch.

Short press the top (Λ) or bottom (V) of the Wireless switch (< 0,5 s) to turn on/off the light.



Resetting the device in Quick Home Connect

It is necessary to reset the devices in the following scenarios:

- Unpair the device in Quick Home Connect:
- Refer to
 - Resetting the Wireless switch
 - Resetting the SmartRelay puck

When reset is done successfully. The Wireless switch and device returns to factory default.

- **Integrating into Wiser System**
 - If you wish to integrate the device into Wiser System, reset all the devices in Quick Home Connect and pair it with the Wiser Hub.

LED Indications in Quick Home Connect

Pairing the device in Quick Home Connect

User Action	LED Indication	Status
Press the push button 5 times in quick succession.	LED blinks green, once per second. 	Pairing mode is active for 60 seconds. When pairing is completed, LED stops blinking. 

Troubleshooting in Quick Home Connect

Symptom	Possible cause	Solution
LED displays amber on the device.	Pairing not completed and returned to factory reset.	Pair the Wireless switch and the device again. Refer to SmartRelay puck, page 10
Wireless switch not able to control the device reliably.	The Wireless switch and the device are too far away from each other.	Place the Wireless switch in a position closer to the device.
	The Wireless switch lost pairing	Pair the device again. Refer to SmartRelay puck, page 10
	The Wireless switch battery is discharged.	Replace the battery of the Wireless switch

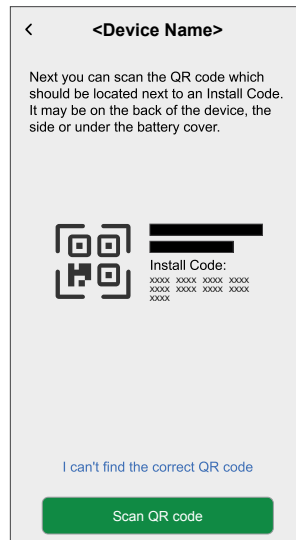
Scenario	Procedure
Control multiple devices with one Wireless switch.	To centralize control with one Wireless switch, first pair it with already connected devices. Then, pair the new device to existing group/network.
2-gang Wireless switch with devices (smartswitch smartrelay puck, smart blinds puck, multiwire puck dimmer, push-button dimmer, rotary dimmer, smart blinds push or smart socket).	Pair either left or right Wireless switch with any of the devices (smartswitch smartrelay puck, smart blinds puck, multiwire puck dimmer, push-button dimmer, rotary dimmer, smart blinds push or smart socket). You can also pair another rocker of the Wireless switch with another device.

Pairing the device with the Wiser Hub

You can pair your puck with the **Wiser Hub** to access and control the puck.

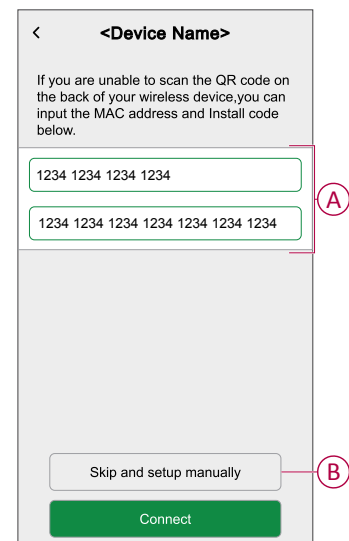
1. On the **Home** screen, tap .
2. Tap **Devices** >  > **Lights** > **Micromodule Switch**.
TIP: You can also navigate by tapping **Control** >  > **Lights** > **Micromodule Switch**.
3. Tap **Scan QR code** and allow the Wiser Home app to access your camera. Then, scan the QR code located on the device.

NOTE: If you are unable to find the correct QR code, tap **I can't find the correct QR code** to pair the device manually and proceed to step 4.



If the QR code is incorrect, a message **Incorrect QR code scanned** will appear. Tap **I can't scan the QR code** and choose one of the following options:

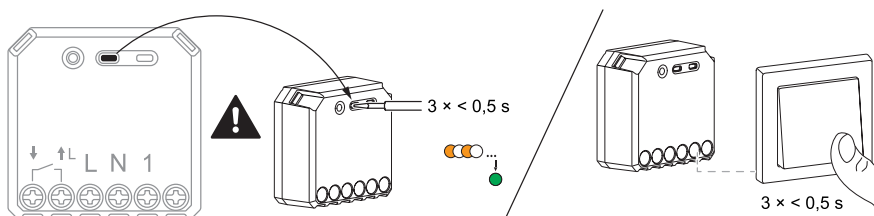
- **(A):** Enter the MAC Address and Install Code, then tap **Connect**. The app will verify if the MAC address and Install code are valid.
- **(B):** Tap this option if you are unable to find the MAC address and Install code.



4. Tap **Next** and select any one of the options to add the device:
- Short press the Setup/Reset button 3 times on the puck with a screwdriver and make sure the LED blinks amber.
 - Short press the push button 3 times.

NOTE: If the puck is located behind the push button, the status LED is not visible.

Wait for a few seconds until the LED turns green and the app confirms that the device is joined.

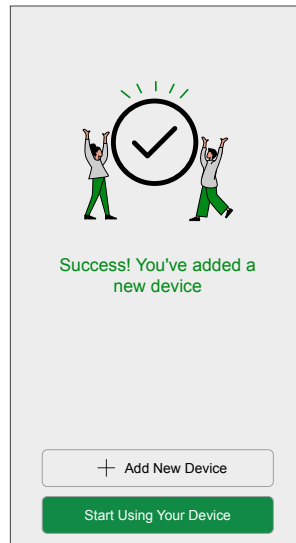


NOTE: If the LED is blinking green and red, see the instructions by tapping **LED blinking green and red?** or refer to the [Troubleshooting](#), page 35 topic.

5. Tap **Next** to enter the name of the device and assign the device to a new room or an existing room. Then, tap **Submit**.

After you pair the device, a success screen appears with the following options:

- **+ Add New Device:** Tap to continue pairing more devices.
- **Start Using Your Device:** Tap to start using the paired device.



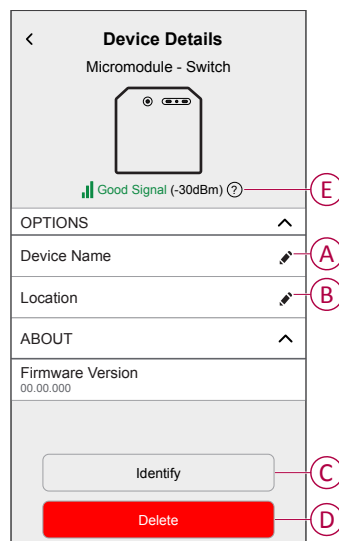
NOTE: The success screen appears only if you are logged in as a **Home Owner**.

The **Puck** is now listed on the **Control** tab under the **All** and **Room** tabs.

Configuring the device

The **Device Details** screen allows you to configure the device settings according to your preferences.

1. On the **Home** screen, tap .
2. Tap **Devices > Lights > Relay switch** to locate to the **Device Details** screen.



A	Device Name: Tap to change the name of the device. For more information, refer to Renaming the device, page 19 topic.
B	Location: Tap to assign the Device to any room (such as living room, bedroom, kitchen etc). For more information, refer to Selecting the device location, page 17 .
C	Identify: Tap to identify the device. The status LED blinks red and connected lighting devices blinks on/off, upon successful identification of the switch. Tap OK when you finish identifying the device. For more information, refer to Identifying the device, page 19 .
D	Delete: Tap to remove the device from the system. NOTE: • Removing the device will also reset the puck. After reset, the LED turns amber indicating that the puck is ready for pairing. • If there is a problem while pairing or resetting the switch, refer to Resetting the device, page 34.
E	Zigbee Signal Strength Indicator: Zigbee Signal Strength indicator which displays the current signal strength of the device. •  Good Signal (between 0 & -54dBm) •  Normal Signal (between -54 & -79dBm) •  Poor Signal (<-79dBm) •  No Signal (device is offline)

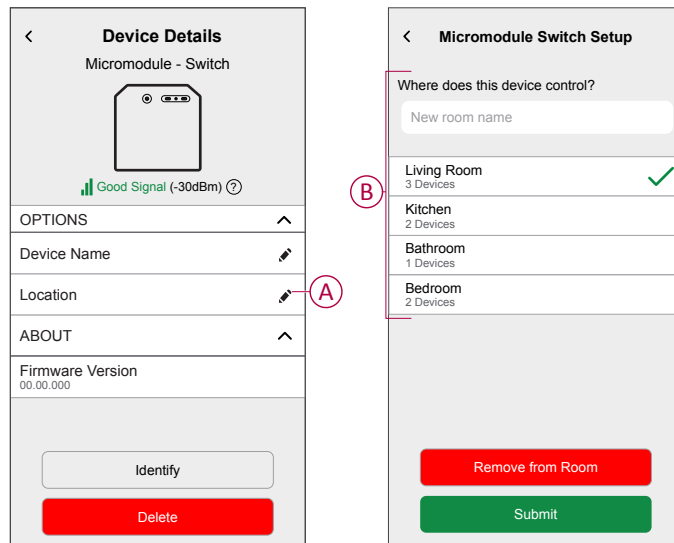
Selecting the device location

You can add your puck to any room (such as living room, bedroom, kitchen etc).

1. On the **Home** screen, tap .

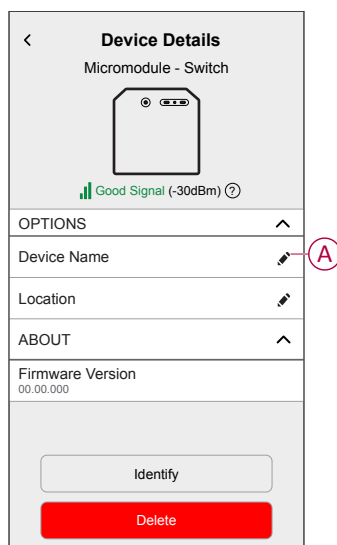
2. Tap **Devices > Micromodule Switch > Location (A)** to assign the puck to an existing room or a new room (B) and tap **Submit**.

TIP: If the device is already assigned, you can remove it from the existing room. Tap **Remove from Room**.



Renaming the device

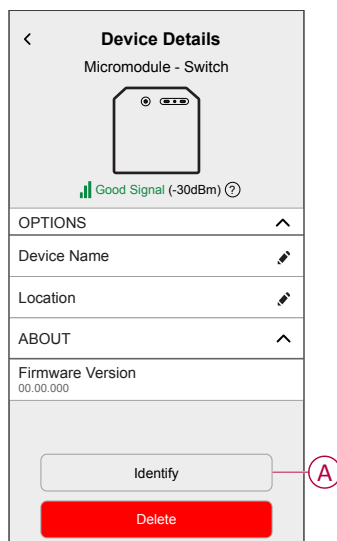
1. On the **Home** screen, tap .
2. Tap **Devices > Micromodule Switch > Device Name (A)** to rename the device.



Identifying the device

You can identify the puck among the available devices in a home.

1. On the **Home** screen, tap .
2. Tap **Devices > Micromodule Switch > Identify (A)**.



The status LED blinks red and connected devices blinks on/off, upon successful identification of the puck.

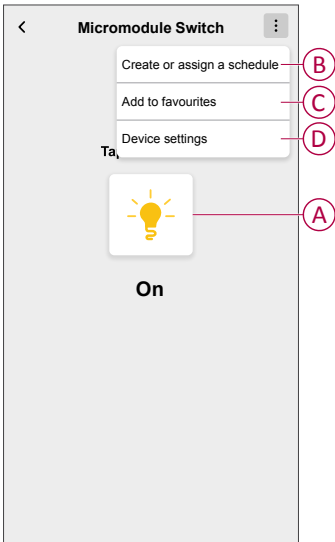
3. Tap **OK** to finish identifying the device.

Using the device

The Device Control Screen allows you to switch on/off the device and control various settings.

On the **Control** tab, select the micromodule switch.

The Device Control Screen displays the following options:

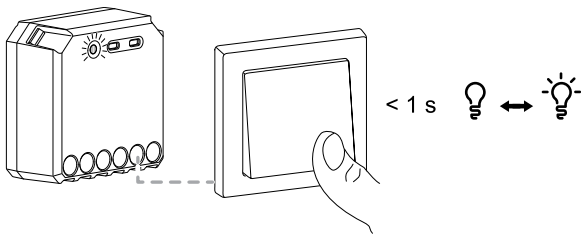


A	Tap to turn the device on/off.
B	Tap to open the Schedule screen, where you can create a schedule. For more information, refer to Setting up a schedule , page 22.
C	Tap to add the device to the Favourite devices section on the Home screen. To know more about Favourite , refer to Managing Favourites in the respective System User Guide.
D	Tap to open the Device Settings screen and configure the settings. For more information, refer to Configuring the device , page 17.

Manual operation

When the puck is connected to a mechanical push button, the connected devices can be controlled manually by short pressing the push button.

NOTE: When the puck is installed inside the wall box, the status LED is not visible while using the puck.

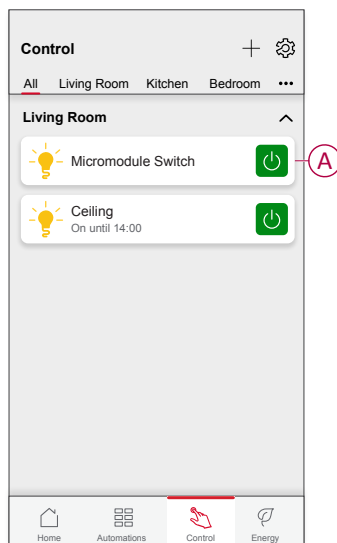


Turning the puck On/Off using app

1. On the **Control** tab, tap **All devices** or the room tab where the device is located.

2. Tap  (A) to turn on/off the puck.

TIP: You can also turn the device on/off from the **Home** screen when you add it to your **Favourite**.



NOTE: The **Control** tab will not be visible if you have only a single device in the Wiser System. All functions will be accessible through the **Home** screen.

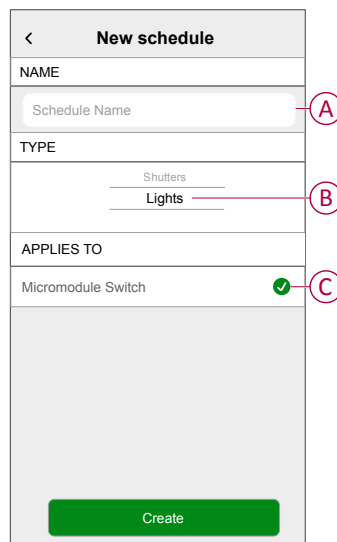
Schedule

You can set up schedules to specify the times at which a state of the device changes.

Setting up a schedule

The micro module switch can be fully controlled by a schedule. Once the schedule is set, the micro module switch operates at a given time.

1. On the **Home** screen, tap .
2. Go to **Schedules** and tap  to create a schedule.
3. Enter the name of the schedule (A).
4. In the **TYPE** menu, select **Lights** (B).
5. In the **APPLIES TO** menu, select **Micromodule Switch** (C) from the listed devices.
6. Tap **Create** to setup events.



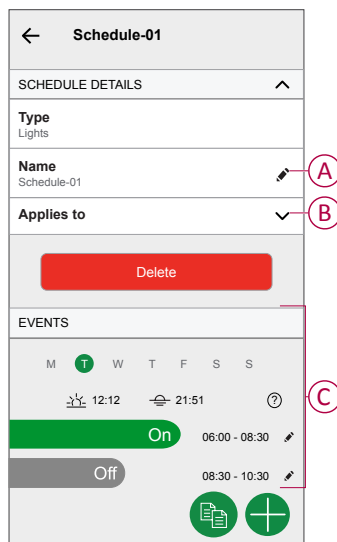
7. Under **EVENTS** menu, select a day and then tap  to add an event such as **STATE** (lights On/Off) and **WHEN** (sunrise/sunset or specific time range).
8. Tap **Set** to save the schedule.

TIP:

- You can add multiple schedules based on your requirement. Select days, tap , set On/Off state and time.
- You can copy the existing schedule to another schedule or to the days of your choice. Tap .
 - Tap **Schedule** and select an existing schedule and tap **Copy**.
 - Tap **Day** and select the days you want to assign and tap **Copy**.
- When the schedule begins, you can see the **until time** in the following screens:
 - Device Control Screen.
 - Control tab under the device name.
 - Favourite devices section on the home screen.

Editing a schedule

1. On the **Home** screen, tap **Automations**  > **Schedules**.
2. Tap the schedule you want to edit.
3. Tap the **SCHEDULE DETAILS** and you can do the following actions:
 - Rename the schedule (A).
 - Within the **Applies to** (B) menu, you have the option to select from the listed devices or deselect those that are already selected.



NOTE: When the above changes are edited, the schedule is saved automatically.

4. Under the **EVENTS** (C) menu, you can do the following actions:
 - Tap  to update an event, such as **STATE** (lights Off or dimming level in %), **WHEN** (sunrise/sunset or a specific time range), and you can also delete an event.
 - Tap **Set** to save the schedule.

Deleting a schedule

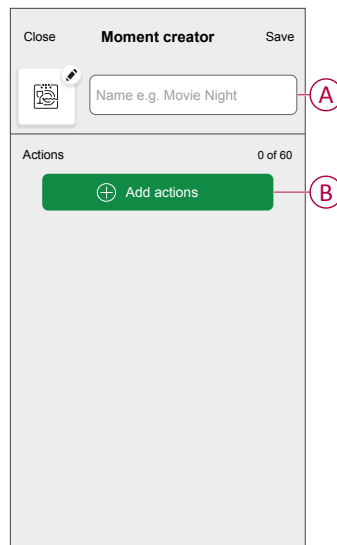
1. On the **Home** screen, tap **Automations**  > **Schedules**.
2. Tap the schedule you want to delete.
3. Tap **SCHEDULE DETAILS**, tap **Delete**, and then select **OK**.

Moments

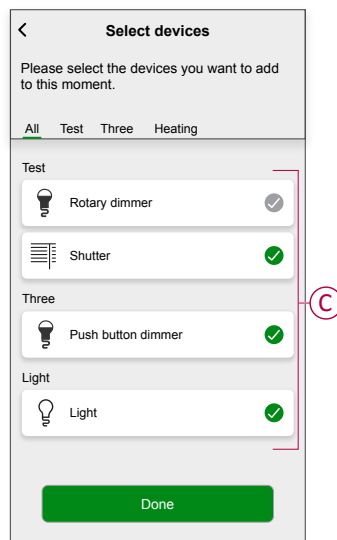
Moment allows you to group multiple actions that are usually performed together. By using the Wisier Home app, you can create moments based on your needs.

Creating a moment

1. On the **Home** screen, tap .
2. Go to **Moments** >  to create a moment.
3. Enter the name of the moment (A).
TIP: You can choose the cover image that best represents your moment by tapping .
4. Tap **Add actions** (B) to select the list of devices.



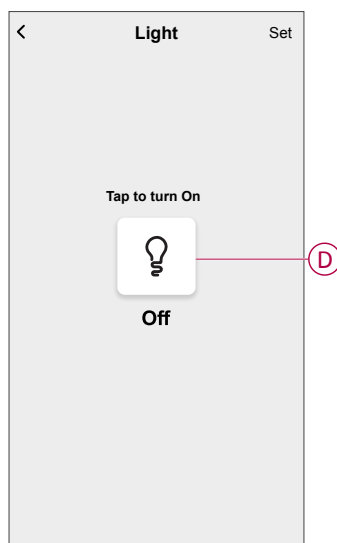
5. In the **Add actions** menu, you can select the devices (C).



6. Once all the device are selected, tap **Done**.

7. On the **Moment creator** page, tap the device to set the condition. For example, if it is a micromodule switch.

- Tap  (D) to turn on and tap **Set** on the top-right screen.



8. After setting all conditions, tap **Save**.

Once the moment is saved, it will appear on the **Moments** tab. You can tap on the moment to enable it.

TIP:

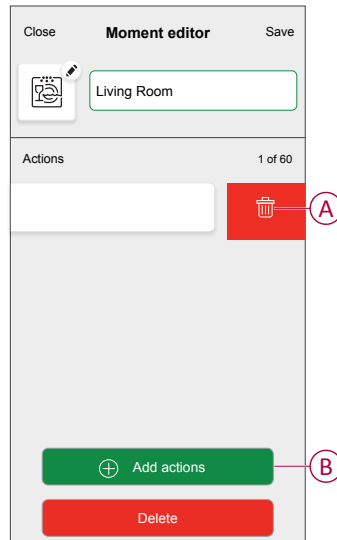
- If you want to see the created moments on the **Home** screen, go to **Home** >  > **Home Screen** > **Moments** and enable the Moments toggle switch.
- You can also rearrange the moments by tapping **Edit** from the Moments tab on the Home screen, or by tapping **Automation** > **Moments** > **Reorder**.

Editing a moment

1. On the **Home** screen, tap **Automations** .
2. Go to **Moments**, locate the moment you want to edit and tap .

3. On the **Moment editor** screen, you can perform following changes:

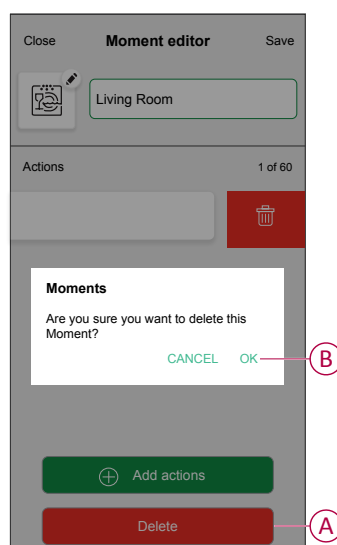
- Change the icon .
- Rename the moment.
- Tap each action to change the settings.
 - To remove an action, slide the action to the left and then tap  (A) to delete it.
 - Tap  **Add actions** (B) to add new action.



4. Tap **Save** to save the changes.

Deleting a moment

1. On the **Home** screen, tap **Automations** .
2. Go to **Moments**, locate the moment you want to delete and tap .
3. On the **Moment editor** screen, tap **Delete** (A) and then tap **OK** (B).



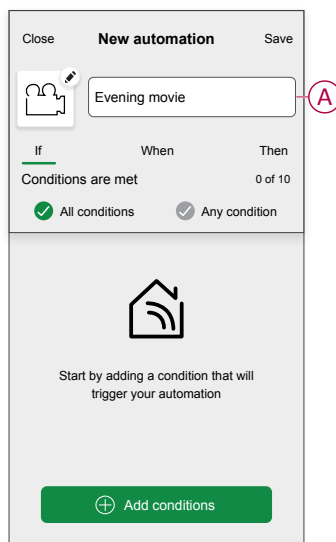
Automation

An automation allows you to trigger an action automatically or at scheduled times when certain conditions are met. By using the Wiser Home app, you can create automations based on your needs. This example demonstrates how a device works when the condition is met.

Creating an automation

1. On the **Home** screen, tap .
2. Go to **Automation** and then tap  to create an automation.
3. Enter a name of the automation (A) and select any of the following conditions to trigger an automation.
 - **All conditions:** All conditions must be met to trigger an automation.
 - **Any condition:** Any one of the condition must be met to trigger an automation.

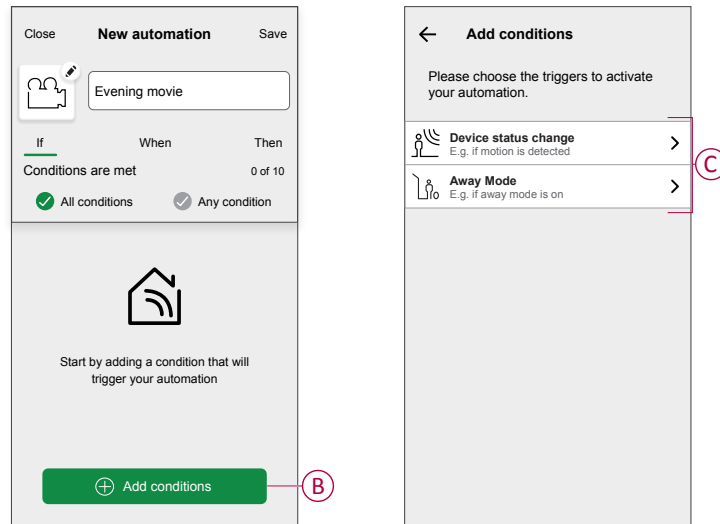
TIP: You can choose the cover image that represents your automation by tapping .



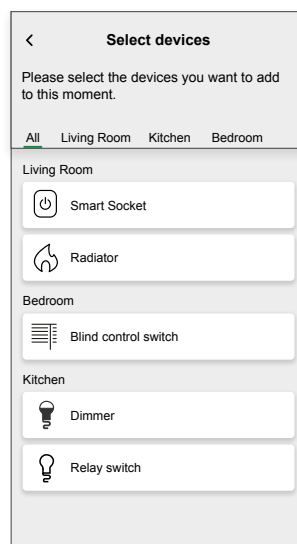
4. Tap **Add conditions** (B) and select any of the following (C):

- **Device status change** (Select the device): An automation will be triggered based on a device status, such as the opening of a shutter or the detection of movement by a motion sensor.
- **Away Mode** (Enable or Disable): Away mode can also trigger an automation to turn On the lights, close the shutter etc. Refer to the *Away Mode* topic in the respective System User Guide.

NOTE: Maximum 10 conditions can be added.



- a. In this example, we will select **Device status change** and choose a device to set the condition. Then, we will select the state of the device that will trigger the automation, such as the closed state of a blind control switch.



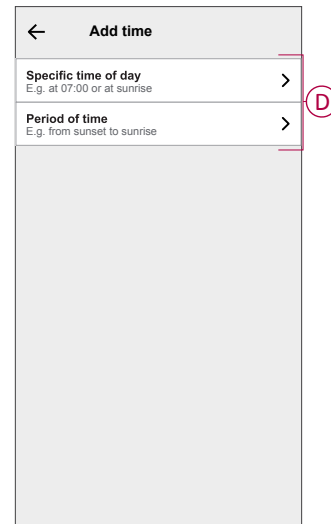
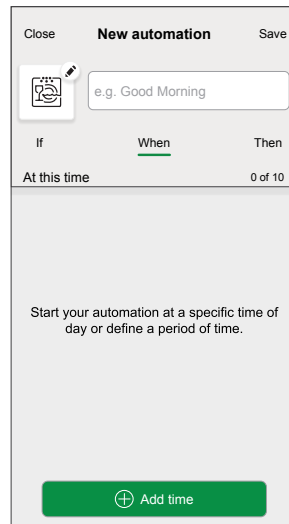
- b. After selecting the device, tap **Set** on the top-right screen.

TIP: If you want to change the condition, swipe it to the left and tap the bin icon. Then add a new condition with the required parameters.

5. To start your automation at a particular time, tap **When > Add time** and select any of the following (D):

NOTE: Maximum 10 time entries can be added.

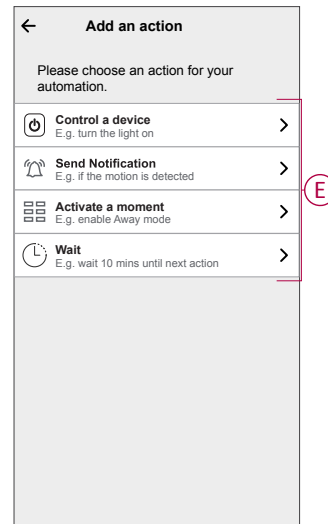
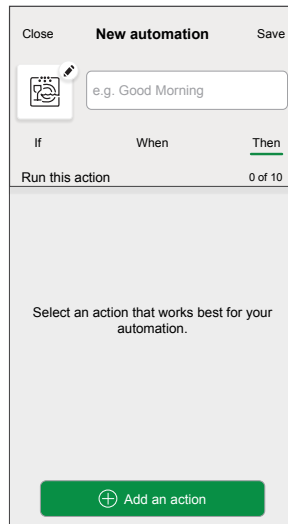
- **Specific time of day** - The automation will trigger at a specific time of the day, such as at sunrise, sunset, or at 8:00 AM.
- **Period of time** - The automation will be trigger during time periods such as from sunrise to sunset, from sunset to sunrise, or from 8:00 AM to 5:00 PM.



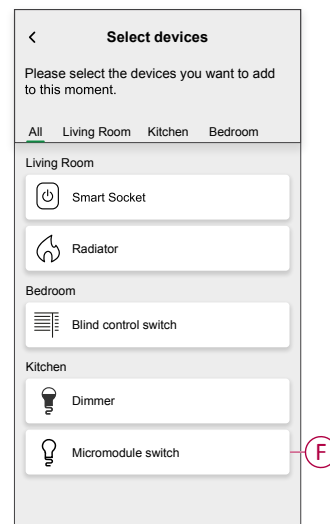
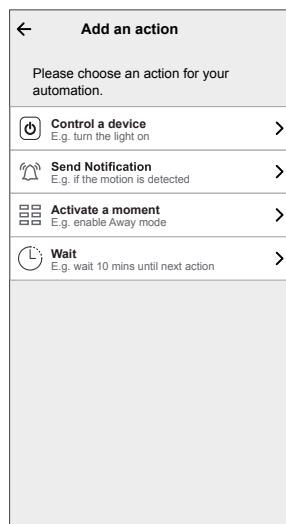
6. To add an action, tap **Then > Add an action** and select any of the following (E):

NOTE: Maximum 10 actions can be added.

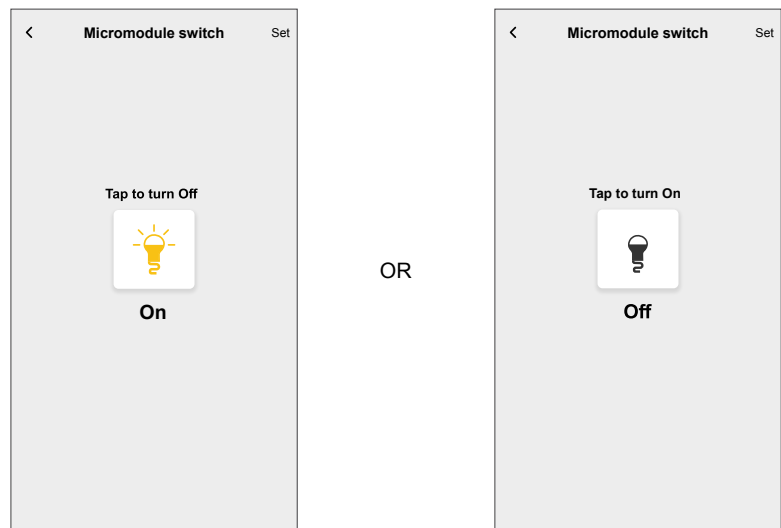
- **Control a device** - Select the device and set the desired state of the device.
- **Send notification** - You will be notified if the condition is met.
- **Activate a moment** - Select a Moment to activate during the automation.
- **Wait** - This option allows you to add a delay in an automation sequence. You can set the wait time in increments of 1 hour and 1 minute, up to a maximum of 24 hours. This feature is useful for delaying actions within an automation.



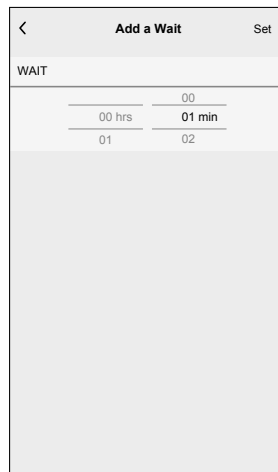
- a. In this example, we will select **Control a device**, choose **Micromodule switch** (F) as the device to trigger an action, and then add a delay using the **Wait** option.



- b. Set the state, such as turning the Micromodule switch on/off. Then, tap **Set** on the top-right screen.

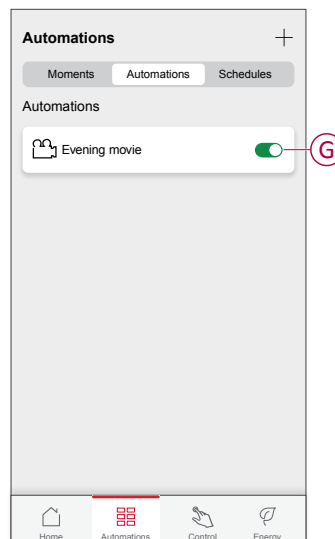


- c. Again, tap **Add an action** and select **Wait** option.
- d. Scroll through the minutes and set the wait time to 1 minute. Then, tap **Set** on the top-right screen.



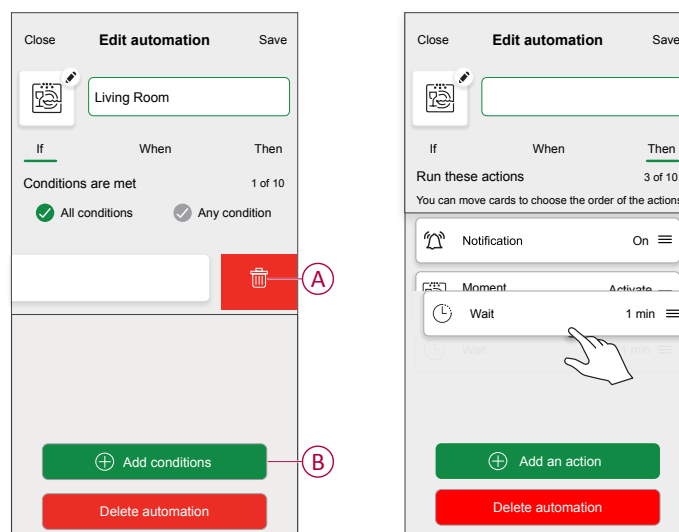
7. Tap **Save**.

The saved automation is displayed on the **Automation** tab. Tap the toggle switch (G) on the Automation tab to enable/disable the Automation.



Editing an automation

1. On the **Home** screen, tap **Automations** .
2. Go to **Automation**, tap the automation you want to edit.
3. On the **Edit automation** screen, you can perform the following changes:
 - Change the icon .
 - Rename the automation.
 - Tap each condition to change the settings.
 - To remove a condition, slide the condition towards left and then tap  (A) to delete it.
 - Tap  **Add conditions** (B) to add new condition.
 - To change the order of actions, tap the **Then** option, and hold an action, then drag and drop to the desired position.

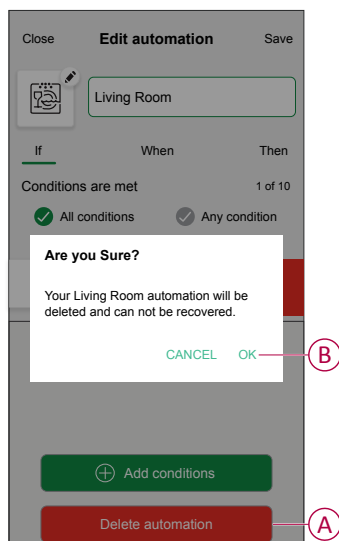


4. Tap **Save** to save the changes.

Deleting an automation

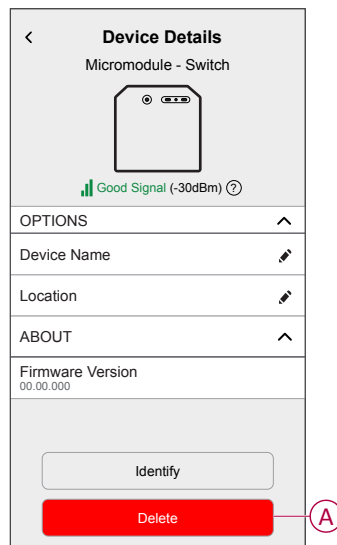
1. On the **Home** screen, tap **Automations** .
2. Go to **Automation**, tap the automation you want to delete.

3. On the **Edit automation** screen, tap **Delete automation** (A) and read the confirmation message and then tap **OK** (B).



Removing the device

1. On the **Home** screen, tap .
2. Tap **Devices > Micromodule Switch > Delete (A)**.



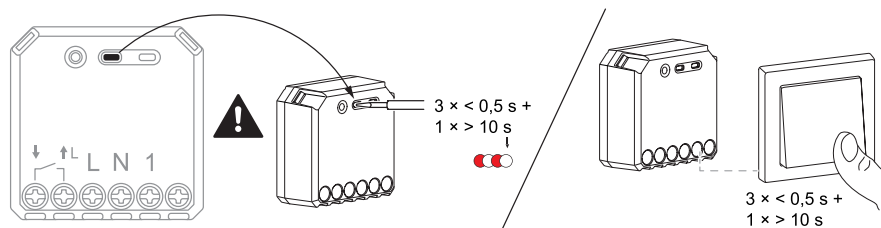
NOTE:

- Removing the device will reset the puck. After reset, the LED turns amber indicating that the puck is ready to pair with another network.
- If there is a problem while pairing or resetting the puck, refer to [Resetting the device](#), page 34.

Resetting the device

Select any one of the options to reset the device to factory default mode:

- Short press the Setup/Reset button 3 times and then long press it once for 10 s using the screwdriver on the puck.
- Short press the push button 3 times and then long press it once for 10 s.



LED indication

Pairing the device

User Action	LED Indication	Status
Short press the Setup/Reset button or push button 3 times.	LED blinks amber once per second. 	Pairing mode is active for 30 seconds. When pairing is completed, LED displays green for a few seconds before turning off. 

Resetting the device

User Action	LED Indication	Status
Short press the Setup/Reset button or push button 3 times and hold it down once for > 10 s.	LED blinks red once per second. 	The device is in reset mode. The device then restarts and LED turns amber indicating that the device is ready for pairing. 

Troubleshooting

Error	Possible cause	Solution
The device is not ready to pair after the device is removed from the app.	The device is not reset correctly.	Reset to factory default settings, refer to Resetting the device, page 34

Symptom	Possible cause	Solution
The device is not able to connect with the Hub. After pressing 3 times, the device LED blinks green/red for 30 s.  NOTE: This does not apply to newer Zigbee® model.	Pairing mode has changed.	1. Factory reset the device. 2. After reset, press the Setup/Reset button or push button 4 times and then hold for 20 s, until the LED blinks red.  The device should reboot into the correct mode. 3. After reboot, press the Setup/Reset button or push button 3 times to initiate pairing mode. LED flashes orange. 

Technical data

Nominal power rating for load type		
	Incandescent lamp	2200 W
	Halogen lamp	2000 W
	Iron core transformer	500 VA
	Motor	1000 VA
	Electronic step-down converter	1050 VA
	Capacitive load	10 A, 140 µF
	Fluorescent lamp	100 W
	LED	200 W
	Boiler	2000 W
	Room heater	1500 W

Nominal voltage	AC 220-240 V, 50/60 Hz
Nominal current	10 AX
Switching channel	1, dry contact
Standby	Max. 0.3 W
Operating Temperature	0 °C to 35 °C
Neutral conductor	Required
Connecting terminals	Max. 2 x 2.5 mm ² , solid or stranded types
Extension connection	Max. 10 mechanical push buttons
Length of all cable sections	Max. 50 m for 3-wire NYM cable
Fuse protection	16 A circuit breaker
Operating frequency	2405 - 2480 MHz
Max. radio-frequency power transmitted	<10 mW
IP rating	IP20
Product dimensions (H x W x D)	43 x 43 x 22 mm
Communication protocol	Zigbee 3.0 certified

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As standards, specifications, and design change from time to time, please ask for confirmation of the information given in this publication.

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DUG_SmartRelay Puck 10AX_WH-00