Galaxy PW 2nd Gen

10-120 kVA 3:1 and 10-200 kVA 3:3

Operation

Latest updates are available on the Schneider Electric website

5/2025





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Find the UPS Manuals, Submittal Drawings, and Other Documentation for Your Specific UPS Here:

From the main menu on the UPS display, tap **Digital experience** and scan the QR code,

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Scan the QR code to go to the Galaxy PW 2nd Gen online manual portal:



https://www.productinfo.schneider-electric.com/galaxypw

Here you can find your UPS installation manual, UPS operation manual, and UPS technical specifications, and you can also find installation manuals for your auxiliary products and options.

This online manual portal is available on all devices and offers digital pages, search functionality across the different documents in the portal, and PDF download for offline use.

Learn More About the Galaxy PW 2nd Gen Here:

Go to *https://www.se.com/ww/en/product-range/25982609* to learn more about this product.

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Important Safety Instructions — SAVE THESE INSTRUCTIONS

Read these instructions carefully and look at the equipment to become familiar with it before trying to install, operate, service or maintain it. The following safety messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of this symbol to a "Danger" or "Warning" safety message indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages with this symbol to avoid possible injury or death.

DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

Failure to follow these instructions will result in death or serious injury.

WARNING indicates a hazardous situation which, if not avoided, **could result** in death or serious injury.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

CAUTION indicates a hazardous situation which, if not avoided, **could result in** minor or moderate injury.

Failure to follow these instructions can result in injury or equipment damage.

NOTICE

NOTICE is used to address practices not related to physical injury. The safety alert symbol shall not be used with this type of safety message.

Failure to follow these instructions can result in equipment damage.

Please Note

Electrical equipment should only be installed, operated, serviced, and maintained by qualified personnel. No responsibility is assumed by Schneider Electric for any consequences arising out of the use of this material.

A qualified person is one who has skills and knowledge related to the construction, installation, and operation of electrical equipment and has received safety training to recognize and avoid the hazards involved.

Per IEC 62040-1: "Uninterruptible power systems (UPS) -- Part 1: Safety Requirements," this equipment, including battery access, must be inspected, installed and maintained by a skilled person.

The skilled person is a person with relevant education and experience to enable him or her to perceive risks and to avoid hazards which the equipment can create (reference IEC 62040-1, section 3.102).

Safety Precautions

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

All safety instructions in this document must be read, understood and followed.

Failure to follow these instructions will result in death or serious injury.

A A DANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

After the UPS system has been electrically wired, do not start up the system. Start-up must only be performed by Schneider Electric.

Failure to follow these instructions will result in death or serious injury.

Overview

User Interface

Galaxy PW 2 nd Gen			
	ALARM	0	
PO	BYPASS	0	
	BATTERY	0	
	INVERTER		

EPO

Only use the EPO button in case of emergency.

When the EPO is activated, the UPS will:

• turn off the rectifier, inverter, charger, and static bypass and stop supplying the load immediately (default).

NOTE: When the EPO is activated, the load will drop for both single and parallel systems.

A DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

The UPS control circuit will remain active after the EPO has been pushed if mains is available.

Failure to follow these instructions will result in death or serious injury.

Status LEDs

LED	State	Description
ALARM	Steady red	Critical alarm
	Flashing red	Warning alarm
	Off	No alarm condition
BYPASS	Steady yellow	The load is supplied by the bypass source
	Flashing yellow	There is an alarm condition on the bypass source
	Off	The load is not supplied by the bypass source
BATTERY	Steady yellow	The load is supplied by the battery source
	Flashing yellow	The battery source is unavailable
	Off	The load is not supplied by the battery source
INVERTER	Steady green	Inverter on

LED	State	Description
	Off	Inverter off

Display Menu Tree

Status

•

- Input status
- Output status
- Bypass status
- Battery status
- Temperature information
- Parameter information
- Alarm(s)
 - Warning information
 - Critical event information
- Setting
 - General settings
 - Language settings
 - Date and time
 - Display settings
 - Password settings
 - Network settings
 - Display calibration
 - UPS settings
 - Parameter settings
 - Battery settings
 - Advanced settings
 - Electrical settings
 - Parallel settings
 - Battery test settings
 - Dry contact settings
 - ♦ Input dry contact
 - **Output dry contact**
- Service
 - LCM settings
 - Export data to USB
 - Export event logs
 - Export settings log
 - Event log
 - Settings log

Control

o

- Turn UPS ON/OFF
 - Battery test
 - Abort
 - 10 seconds
 - 10 minutes
 - End of discharge
- UPS mute control
- Clear inoperable state
- About

Overview of Configurations

UIB	Unit input disconnect device
SSIB	Static switch input disconnect device
МВВ	Maintenance bypass disconnect device
ВВ	Battery disconnect device
UOB	Unit output disconnect device

NOTE: In Schneider Electric literature, 'disconnect device' is used as a generic term covering circuit breakers or switches as their position may vary depending on configuration. Details about the individual configuration are found in the electrical diagram and/or by reading the symbol on the front of each disconnect device.

Overview of Single UPS

3:1 220 VDC UPS



3:1 384 VDC UPS 3:3 384 VDC UPS



Overview of 1+1 Redundant Parallel System

3:1 220 VDC UPS



3:1 384 VDC UPS 3:3 384 VDC UPS



Location of Disconnect Devices

Locations of Disconnect Devices on the 3:1 UPSs

10-40 kVA 3:1 220 VDC UPS



50-80 kVA 3:1 220 VDC UPS



100-120 kVA 3:1 220 VDC UPS



Locations of Disconnect Devices on the 3:1 UPSs (Continued)

10-40 kVA 3:1 384 VDC UPS

Overview



Locations of Disconnect Devices on the 3:3 UPSs

10-80 kVA 3:3 384 VDC UPS



160-200 kVA 3:3 384 VDC UPS



60-80 kVA 3:1 384 VDC UPS



100-120 kVA 3:3 384 VDC UPS



Buzzer

NOTE: The buzzer is muted as default.

The buzzer is inside of the UPS. The buzzer will sound in the following instances:

- UPS is on battery power: The buzzer will beep in intervals of 3.5 seconds and the beep will last 0.5 seconds.
- UPS is on bypass: The buzzer will beep in intervals of 119 seconds and the beep will last 1 second.
- Critical event: The buzzer will beep in intervals of 0.5 seconds and the beep will last 0.5 seconds. The buzzer will beep continuously until the critical event has been acknowledged and resolved.
- Overload: The buzzer will beep in intervals of 0.26 seconds and the beep will last 0.24 seconds.

Operation Modes

Normal Mode

The UPS provides power to the connected load from mains. The UPS converts mains to conditioned power for the connected load while recharging the batteries (float or boost charge).



Battery Mode

The UPS transfers to battery mode if the mains supply fails. The UPS provides power to the connected load from the connected batteries for a finite period. When the mains supply returns, the UPS transfers back to normal mode.



Static Bypass Mode

The UPS supplies the load with power from the bypass source. If the conditions for normal or battery mode are not met, the load will be transferred from the inverter to the bypass source with no interruption in power to the load.



Maintenance Bypass Mode

In maintenance bypass mode, the mains is sent via the maintenance bypass disconnect device (MBB) to the load. Battery backup is not available in maintenance bypass mode.



ECO Mode

In ECO mode the UPS is configured to use static bypass mode as the preferred operation mode under predefined circumstances. The inverter is in standby in ECO mode and in case of interruption to the mains, the UPS transfers to battery mode and the load is supplied from the inverter.



Frequency Converter Mode

In frequency converter mode, the UPS presents a stable output frequency (at 50 or 60 Hz) and the static bypass switch is not available.

NOTICE

RISK OF EQUIPMENT DAMAGE OR LOAD DROP

In frequency converter mode the UPS cannot run in static bypass or maintenance bypass mode. Before turning the UPS into frequency converter mode, you must contact a Schneider Electric-certified partner to make sure that:

- the static switch input disconnect device SSIB and the maintenance bypass disconnect device MBB are in the OFF (opened) position (Schneider Electric strongly recommends to lock these with a padlock available from Schneider Electric)
- · no cables are connected to the bypass terminals

Failure to follow these instructions can result in equipment damage.

NOTICE

RISK OF LOAD DROP

When the unit output disconnect device UOB is opened while the UPS is in frequency converter mode, the load will not be transferred, but will be dropped.

Failure to follow these instructions can result in equipment damage.

LED Status ALARM O BYPASS O BATTERY O INVERTER O



Auto Restart

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Always perform correct Lockout/Tagout before working on the UPS. A UPS with auto restart enabled will automatically restart when the mains supply returns.

Failure to follow these instructions will result in death or serious injury.

The batteries will reach end of discharge if the interruption to the mains is longer than the battery runtime available. When auto restart is enabled, the system will automatically restart when the mains returns.

NOTE: If auto restart is disabled, the inverter and bypass will not restart automatically when the mains return.

Operation Procedures

View System Status Information

- 1. From the home screen of the display select Status.
- 2. You can now select to view status for:
 - Input status: Phase voltage, phase-to-phase voltage, frequency, and operating status.
 - Output status: Phase voltage, phase-to-phase voltage, frequency, currents, apparent and active power, output power factor, and load percentages.
 - Bypass status: Phase voltage, phase-to-phase voltage, frequency, and operating status.
 - Battery status: Estimated battery runtime, battery capacity, current, voltage and operating status.
 - Temperature information: On internal components.
 - Parameter information: Voltage range and frequency range information for input, bypass, and ECO.

Transfer a Single UPS from Normal to Mode to Maintenance Bypass Mode

- 1. From the home screen on the display select **Control > Turn UPS ON/OFF** and tap **Confirm**.
- 2. Loosen the screws and remove the protection plate in front of the maintenance bypass disconnect device MBB.
- 3. Turn the maintenance bypass disconnect device MBB to the ON (closed) position.

The load is now supplied via the maintenance bypass disconnect device.

- 4. Turn the battery disconnect device(s) BB to the OFF (open) position.
- 5. Turn the unit input disconnect device UIB to the OFF (open) position.
- 6. Turn the static switch input disconnect device SSIB to the OFF (open) position.
- 7. Turn the unit output disconnect device UOB to the OFF (open) position.

Transfer a Single UPS from Maintenance Bypass Mode to Normal Mode

- 1. Check that all breakers except maintenance bypass disconnect device MBB are in the OFF (open) position.
- 2. Turn the static switch input disconnect device SSIB to the ON (closed) position.

The display turns on and the Home screen is shown.

- 3. Turn the unit output disconnect device UOB to the ON (closed) position.
- 4. Turn the unit input disconnect device UIB to the ON (closed) position.
- 5. Turn the battery disconnect device(s) BB to the ON (closed) position.
- Turn the maintenance bypass disconnect device MBB to the OFF (open) position. From the home screen on the display select Control > Turn UPS ON/OFF and tap Confirm to turn the UPS on.



Perform a Battery Test

The battery test is used to test the health of the batteries.

1. From the home screen on the display select **Control > Battery test**.

Schneider Gelectric	Single system		
	≍	⊗	
	Battery test]	
	Abort		
	10 seconds		
	10 minutes		
	End of discharge		
			Ð

- 2. Choose between the following tests:
 - 10 seconds: For a 10 seconds long discharge of the batteries.
 - 10 minutes: For a 10 minutes long discharge of the batteries.
 - End of discharge: For discharging the batteries until the end of discharge voltage is reached.
- 3. Tap **Confirm** to start the battery test.
- 4. Tap Abort to stop the battery test and tap Confirm to abort the test.

Configuration

Set the Display Language

- 1. From the home screen of the display select **Setting > General settings > Language settings**.
- 2. Select your preferred language.
- 3. Tap Save settings.

Set the Date and Time

1. From the home screen of the display select **Setting > General settings > Date and time**.

Schneide Gelectr	e r ic	Single system		
	X\$		8	Ø
	Date:	2020-07-07		
	Time:	17:10:01		
				Ð

- 2. Set the **Date** using the keypad.
- 3. Set the **Time** using the keypad.

Configure the Display Settings

 From the home screen of the display select Setting > General settings > Display settings.



2. Slide the indicator to the preferred setting.

Change the Display Password

1. From the home screen of the display select **Setting > General settings > Password settings**.

Schneider Gelectric	Single system	
	\bigotimes	Ð
Old password:		
New password:		
Repeat new password:		
Session timeout (minutes):	5	
Sav	ve settings	Ĵ

- 2. Type in Old password.
- 3. Type in New password and Repeat new password.
- 4. Set the time in minutes for automatic log out of the display after inactivity. Choose a value between 1 and 120.
- 5. Tap Save settings.

Configure the Network Settings

1. From the home screen of the display select **Setting > General settings > Network settings**

Schneider Gelectric	Single system			
		×	A	Ø
Modbus ID Modbus baud rate RS485 allowed	 ∮ 9600 ➡ ∮ Enable ➡			
	Save settings			Ĵ

- 2. Set the Modbus ID. Select a value between 1 and 247.
- 3. Set the **Modbus baud rate** for communication using the left and right arrows. Choose between 2400, 4800, 9600, and 19200.
- 4. Select if connection via RS485 port should be enabled or disabled.
- 5. Tap Save settings.

Calibrate the Display

- 1. Select Setting > General settings > Display calibration and tap Confirm.
- 2. Tap the crosses on the display to complete the calibration.

Configure the Parameter Settings

NOTICE

RISK OF EQUIPMENT DAMAGE

Only trained personnel following the required training must make modifications to the UPS system parameters.

Failure to follow these instructions can result in equipment damage.

1. From the home screen of the display select **Setting > UPS settings > Parameter settings**.

Schneider Gelectric	Single	e system			
				⊗	Ø
Input source Output rated voltage Output rated frequency Power on wizard	Ŷ Ŷ Ŷ	Mains 230∨ 50Hz Disable	1 1 1 1 1 1 1 1		
Sav	ve sett	ings			Ĵ

- 2. Select the Input source. Choose between Mains and Genset.
- 3. Set the Output rated voltage. Choose between 220V, 230V, and 240V.
- 4. Set the Output rated frequency. Choose between 50Hz and 60Hz.
- 5. Select if the **Power on wizard** should be enabled or disabled.
- 6. Tap Save settings.

Configure the Battery Settings

NOTICE

RISK OF EQUIPMENT DAMAGE

Only trained personnel following the required training must make modifications to the UPS system parameters.

Failure to follow these instructions can result in equipment damage.

 From the home screen of the display select Setting > UPS settings > Battery settings.

Schneider Gelectric	Single system		
	8	A	Ø
Number of battery blocks	€ 18 €		
Total battery capacity	[100Ah]		
Maximum charge current	0.2C		
Float voltage	13.5V		
Boost voltage	14.0V		
			₽
	Save settings		Ŷ

- 2. Set the Number of battery blocks in one battery string.
- 3. Set the Total battery capacity.
- 4. Set the Maximum charge current. Choose a value between 0.1C and 0.2C.
- 5. Tap Save settings.
- 6. Tap the arrow down symbol.

Schneider Gelectric	Single system		
			Ì
Starting temp. compense	ation at (°C)	25	
Float charge temp. com	pensation (mV/°C/cell)	0.17	
Battery overtemperature	Battery overtemperature protection		
Battery overtemperature	e (°C)	45	
Battery overvoltage protection (V)		13.5	
Battery voltage warning	(V)	13.0	
	Save settings		ц С

- Starting temp. compensation at (°C): Choose a value between 20 °C and 25 °C.
- Float charge temp. compensation (mV/°C/cell): Choose a value between 0 and 7.
- 9. Select if **Battery overtemperature protection** should be enabled or disabled. If enabled, configure the following settings:
 - a. **Battery overtemperature (°C)**: Choose a value between 40 °C and 45 °C.
 - b. Battery overvoltage protection (V): Choose a value between 13 V and 15 V.
 - c. Battery voltage warning (V): Choose a value between 13 V and 15 V.
- 10. Tap Save settings.

Configure the Electrical Settings

NOTICE

RISK OF EQUIPMENT DAMAGE

Only trained personnel having completed the required training must make modifications to the UPS system parameters.

Failure to follow these instructions can result in equipment damage.

1. From the home screen of the display select **Setting > Advanced settings > Electrical settings** and configure the following:

Schneider Electric	S	ingle s	ystem			
				⊗	A	Ø
Operation mode		Ŷ	Single	₽		
ECO mode		\$	Enable	₽		
Bypass not allowe	ed	¢	Disable	₽		
Auto restart		\$	Enable	₽		
Frequency conve	rter mode	Ŷ	Disable	Ŷ		Ŷ
	Save	e settings				Ð

- a. **Operation mode**: Choose between **Single** for single system and **Parallel** for parallel system.
- b. **ECO mode**: Select if **ECO mode** should be enabled or disabled. For more information on ECO mode, see ECO Mode, page 18.
- c. **Bypass not allowed**: When this setting is enabled, the UPS will not be allowed to transfer to bypass operation.
- d. **Auto restart**: Select if **Auto restart** should be enabled or disabled. For more information on auto restart, see Auto Restart, page 20.
- e. Frequency converter mode: Select if Frequency converter mode should be enabled or disabled. For more information on frequency converter mode, see Frequency Converter Mode, page 19.
- 2. Tap Save settings.

3. Tap the arrow down symbol and configure the following:

Schneider Singl	e syste	em			
			⊗	A	Ø
INV ON without battery connected	Ŷ	Enable	Ŷ		
Bypass overload curve protection	¢	Enable	₽		
INV output short - transfer to bypass	Ŷ	Enable	Ŷ		
					Ŷ
Save setti	ngs				ŷ

- a. **INV ON without battery connected**: When this setting is enabled, the UPS can be started and can supply the load without any batteries connected. When this setting is disabled, the UPS can only be started if batteries are connected.
- b. **Bypass overload curve protection**: When this setting is enabled, the UPS will turn off and disconnect the load in case of an overload on the bypass to protect the UPS. When this setting is disabled, the UPS will stay in bypass mode and supply the load during an overload on the bypass.

NOTICE

RISK OF EQUIPMENT DAMAGE

When **Bypass overload curve protection** is disabled, the UPS may sustain damage during an overload on the bypass.

Failure to follow these instructions can result in equipment damage.

- c. **INV output short transfer to bypass**: When this setting is enabled, the UPS will transfer to bypass instead of disconnecting the output in case of a short circuit on the inverter output.
- 4. Tap Save settings.

Configure the Parallel Settings

NOTICE

RISK OF EQUIPMENT DAMAGE

Only trained personnel following the required training must make modifications to the UPS system parameters.

Failure to follow these instructions can result in equipment damage.

1. From the home screen of the display select **Setting > Advanced settings > Parallel settings**.

Schneider Gelectric	Single system		
		\bigotimes	Ø
Number of parallel UPSs:	4		
Number of par. redundant	UPSs: 1		
	Save settings		$\overline{\mathbf{r}}$

- 2. Set the Number of parallel UPSs. Select a number between 2 and 4.
- 3. Set the Number of par. redundant UPSs. Select a value between 0 and 3.
- 4. Tap Save settings.

Configure the Battery Test Settings

NOTICE

RISK OF EQUIPMENT DAMAGE

Only trained personnel following the required training must make modifications to the UPS system parameters.

Failure to follow these instructions can result in equipment damage.

1. From the home screen of the display select **Setting > Advanced settings > Battery test settings**.

Schneider Gelectric	Schneider Single system				
	\bigotimes		Ø		
Battery test	Enable 🗗				
Test schedule	← 1 month →				
Date	1				
Time	10:10				
			Ŷ		
[Save settings		Ŷ		

- 2. Select if **Battery test** should be performed automatically. If this function is enabled, configure the following settings:
 - a. Test schedule: Select the battery test interval: 1 month, 2 months, 3 months, 6 months, or 12 months.
 - b. **Date**: Set the day of the month for the battery test to take place. Choose a value between 1 and 31.
 - c. **Time**: Set the time of the day for the battery test to take place.
- 3. Tap Save settings.
- 4. Tap the arrow down.

Schneider Gelectric	Single system	
	8	Ì
Battery test - time	🗲 Disable 🖨	
Test time limit (min)	4	
Battery test - voltage	🗲 Enable 🖨	
Test voltage limit (V)	12.0	
		Ŷ
	Save settings	Ŷ

- 5. Set the **Battery test time**: Select **Enable** to manually specify a battery test time limit.
- 6. Set the **Battery test voltage**: Select **Enable** to manually specify a battery test voltage limit.
- 7. Tap Save settings.

Configure the Input Dry Contacts

 From the home screen on the display select Setting > Advanced settings > Input dry contact and select the input dry contact that you want to configure. Configure the following for the input dry contact:

Schneider ØElectric	Singl	e system
	X\$	8 A 6
IN 01:	Input dr	y contact IN 04
Status:	← Open ←	Status: 🗲 Close 🛋
Time-delay:	[] (s)	Time-delay: 5 (s)
Function:	← INV ON → Save settings	Function: ← Disable ECO ← Save settings

- a. Status: Set if the input dry contact is Open or Closed.
- b. **Time-delay**: Set the time delay (in seconds) for the input dry contact to activate.
- c. Function: Select the function of the input dry contact. Select between Disable, INV ON, INV OFF, Battery inoperable, Genset ON, Custom alarm 1, Custom alarm 2, Disable ECO, and Forced INV OFF.
- d. Click Save settings to save.

Configure the Output Dry Contacts

 From the home screen on the display select Setting > Advanced settings > Output dry contact and select the output dry contact that you want to configure. Configure the following for the input dry contact:

Schneider GElectric	Single system		
		⊗	I
Output 1	Output dry contact Status: ← Open ← Time-delay: 1 (s) Function: ← On battery Save settings	Ŷ	Ĵ

- a. Status: Set if the output dry contact is Open or Closed.
- b. **Time-delay**: Set the time delay (in seconds) for the output dry contact to activate.
- c. Function: Select the function of the input dry contact. Select between Disable, Common alarm,In normal operation, On battery, Static bypass, Output overload, Fan inoperable, Battery inoperable, Battery disconnected, Battery voltage low, Input out of tol., Bypass out of tol., EPO active, Maintenance bypass, Charging, Backfeed of M1, and Backfeed of M2.
- d. Click Save settings to save.

Configure Life Cycle Monitoring

1. From the home screen on the display select **Service > LCM settings**.

Schneider GElectric	Single s	ystem			
			$\boldsymbol{\times}$	A	Ì
Air filter check (m	onths): 🗢	0	Ŷ		
Air filter counter (days):	Reset			
	Save setting	IS			Ð

2. Set the **Air filter check (months)** - time in months between air filter checks. The system will generate a **Check air filter** message when it is time to check the air filters.

NOTE: The **Air filter check (months)** is set to 0 when no air filters are installed.

3. When an air filter has been replaced, reset the Air filter counter (days).

Configure the Buzzer

1. From the home screen on the display select Control > UPS mute control.

Schneider Gelectric	Single	e system			
			⊗	A	I
Mute all alarms:	Ŷ	Disable	₽		
Mute operation	mode: 🗢	Enable	₽		
Mute warnings:	\$	Enable	Ŷ		
Mute critical eve	ents: 🗢	Enable	€		
	Save sett	ings			Ŷ

- 2. Muting of the buzzer can be enabled or disabled for the following events: Mute all alarms, Mute operation mode, Mute warnings, and Mute critical events.
- 3. Tap Save settings.

Maintenance

Recommended Personal Protective Equipment (PPE)

For all procedures where the outermost front door on the unit is opened, Schneider Electric recommends the following personal protective equipment (PPE) as a minimum:

- Non-flammable cotton clothing
- Eye protection (e.g. glasses or goggles)
- Safety shoes
- Any personal protective equipment required or recommended by local or national regulation

ACAUTION

RISK OF PERSONAL INJURY

Always perform a risk assessment before operating or maintaining this equipment. Use appropriate personal protection equipment.

Failure to follow these instructions can result in injury or equipment damage.

Parts Replacement

Determine if you need a Replacement Part

To determine if you need a replacement part, contact Schneider Electric and follow the procedure below so that the representative can assist you promptly:

- 1. In the event of an alarm condition, scroll through the alarm lists, record the information, and provide it to the representative.
- 2. Write down the serial number of the unit so that you will have it easily accessible when you contact Schneider Electric.
- 3. If possible, call Schneider Electric from a telephone that is within reach of the display so that you can gather and report additional information to the representative.
- 4. Be prepared to provide a detailed description of the problem. A representative will help you solve the problem over the telephone, if possible, or will assign a return material authorization (RMA) number to you. If a module is returned to Schneider Electric, this RMA number must be clearly printed on the outside of the package.
- 5. If the unit is within the warranty period and has been started up by Schneider Electric, repairs or replacements will be performed free of charge. If it is not within the warranty period, there will be a charge.
- 6. If the unit is covered by a Schneider Electric service contract, have the contract available to provide information to the representative.

Troubleshooting

View the Active Alarms

- 1. From the home screen on the display select Alarm(s).
- 2. Select if you want to view **Warning information** or **Critical event information**.

Schneider Gelectric	Single system		
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Number	Event]
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3. You can browse through the list of active alarms using the arrows.

Export Data to a USB Drive

- 1. From the home screen of the display select **Service > Export data to USB**.
- 2. Open the front door of the UPS and insert a USB device in the USB port on the display.



3. Select either to Export event logs or Export settings log.

The Number of stored log entries and the Number of exportable log entries to USB are shown on the screen.

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Nu	mber of sto	red log entr	ies			1000 / 2	2000	
Nu	mber of exp	ortable log	entri	es to USB		500)	
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- 4. Tap **Export** to export the log to the USB drive.
- 5. Remove USB device from USB port.

Clear Inoperable State

When the UPS has been in an inoperable state, the inoperable state must be cleared before the UPS can be started up.

- 1. From the home screen on the display select **Control > Clear inoperable state**.
- 2. Tap **Confirm** to clear the inoperable state.

Status Indicators of the SPDs

When the front door on the UPS is open, the status indicators (A) of the SPDs are visible. When the status indicator on one of the SPDs turns red, the SPD is inoperable and needs to be replaced. Please contact Schneider Electric for service.

NOTE: It is recommended to check the status of the SPDs every 6 months.

Front view of the SPDs



Placement of the SPDs on the 3:1 UPSs

10-40 kVA 3:1 220 VDC UPS



100-120 kVA 3:1 220 VDC UPS



10-40 kVA 3:1 384 VDC UPS

60-80 kVA 3:1 384 VDC UPS

50-80 kVA 3:1 220 VDC UPS





Placement of the SPDs on the 3:3 UPSs

10-80 kVA 3:3 384 VDC UPS



100-120 kVA 384 VDC 3:3 UPS



160-200 kVA 3:3 384 VDC UPS



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As standards, specifications, and design change from time to time, please ask for confirmation of the information given in this publication.

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