

# Exxact - Connected Blind Control Switch

## Device user guide

Information about features and functionality of the devices

04/2025



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# Safety Information

## Important Information

Read these instructions carefully and look at the equipment to become familiar with the device before trying to install, operate, service, or maintain it. The following special messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



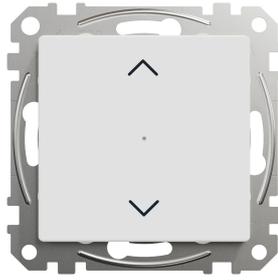
The addition of either symbol to a “Danger” or “Warning” safety label indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that accompany this symbol to avoid possible injury or death.

<b>⚠️⚠️ DANGER</b>
<b>DANGER</b> indicates a hazardous situation which, if not avoided, <b>will result in</b> death or serious injury. <b>Failure to follow these instructions will result in death or serious injury.</b>
<b>⚠️ WARNING</b>
<b>WARNING</b> indicates a hazardous situation which, if not avoided, <b>could result in</b> death or serious injury.
<b>⚠️ CAUTION</b>
<b>CAUTION</b> indicates a hazardous situation which, if not avoided, <b>could result in</b> minor or moderate injury.
<b>NOTICE</b>
NOTICE is used to address practices not related to physical injury.

# Exxact - Connected Blind Control Switch



WDE00x384

## For your safety

### **⚡⚠ DANGER**

#### **HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH**

Safe electrical installation must be carried out only by qualified electrical personnel. Qualified electrical personnel must prove profound knowledge in the following areas:

- Connecting to installation networks
- Connecting several electrical devices
- Laying electrical cables
- Safety standards, local wiring rules, and regulations

**Failure to follow these instructions will result in death or serious injury.**

## About the device

You can use the Connected Blind Control Switch (hereinafter referred to as **blind control switch**) to control a blind or a roller shutter motor that is equipped with end position switches.

## Control options

**Home control using Wisery by SE app:** To control the blind control switch through the Wisery app you will need the Wisery Gateway. Refer to *Pairing the device*, page 11

**Direct operation:** The blind control switch can always be controlled directly on-site. You can also connect it with mechanical double push-buttons. Refer to *Manual operation*, page 22.

## Installing the device

Refer to the installation instruction supplied with this product.

See Connected Blind Control Switch.

## Quick Home Connect

Quick Home Connect is a wireless connectivity solution for Zigbee devices without the need for a Hub/Gateway or smartphone application. Quick Home Connect is your starting point for wireless home automation. It performs functions like switching, dimming and shutter control using the Connected Wireless Switch (hereinafter referred to as Wireless switch) via a Zigbee network.

The **Wireless switch** is a battery-powered wireless push-button switch that is used to control Zigbee devices (such as dimmer, shutter, switch, and socket) within the same Zigbee network.

## Limitations

- Quick Home Connect serves only as a room control solution.
- With a 1-gang Wireless switch, you cannot mix lighting and shutter control. However, with a 2-gang Wireless switch, you can assign one gang for dimming/switching and the other for shutter control, or vice versa.
- This solution does not support remote control, smartphone app usage, or scheduling features.

## Pairing Wireless Switch with Blind Control Switches

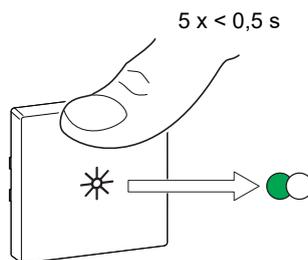
You can pair 2-gang or 1-gang Wireless switch with 2 Blind control switches as per your need.

### Pairing 1-gang with 2 Blind Control Switches

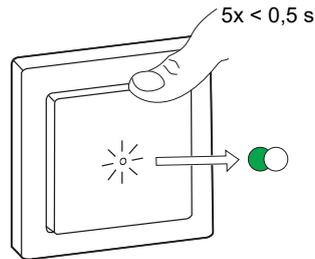
**NOTE:** If you want to pair a 1-gang FLS with one blind control switch, follow the steps up to step 2. To continue with a second blind control switch, follow the next steps.

1. Short press the upper push button 5 times in quick succession on the Wireless switch.

The status LED blinks green.



- Short press the first blind control switch 5 times in quick succession.  
The status LED blinks green.



The shutter will move up and down a few times. When successfully paired, the status LED on the Wireless switch and the blind control switch turns Off.

**IMPORTANT:** Check if the pairing was successful before you continue with the same channel.

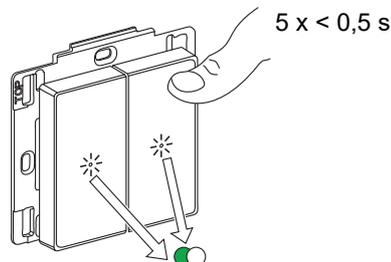
- Repeat step 1.
- Repeat step 2 on the second blind control switch.  
The shutter will move up and down a few times. When successfully paired, the status LED on the Wireless switch and the blind control switch turns Off.

## 2-gang with 2 Blind Control Switches

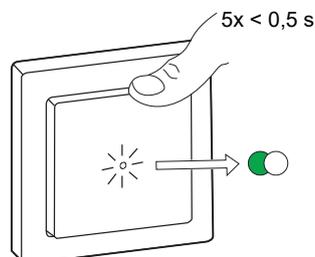
To pair the 2-gang Wireless switch with 2 blind control switches, you must change your Wireless switch to 2-gang operation. Refer to [Switching from 1-gang to 2-gang operation](#).

**NOTE:** Do not remove the rocker of the blind control switches.

- Short press the right upper push button 5 times in quick succession on the Wireless switch.  
The status LED blinks green.



- Short press the first blind control switch 5 times in quick succession.  
The status LED blinks green.

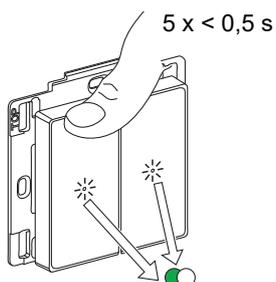


The shutter will move up and down for a few times. When successfully paired, the status LED on the Wireless switch and the blind control switch turns Off.

**IMPORTANT:** Check if the pairing was successful before you continue with the left channel.

- Short press the left upper push button 5 times in quick succession on the Wireless switch.

The status LED blinks green.



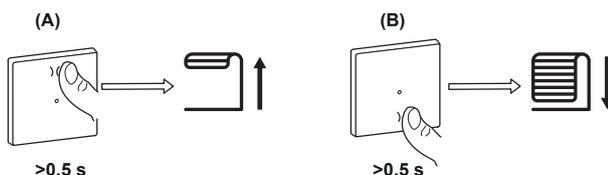
- Repeat step 2 on the second blind control switch.

The shutter will move up and down a few times. When successfully paired, the status LED on the Wireless switch and the blind control switch turns Off.

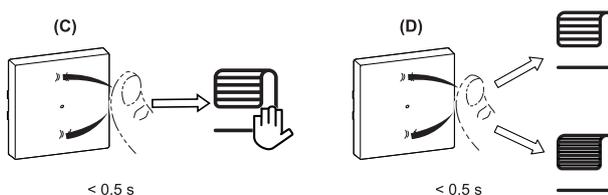
## Operating a Shades Control

You can operate the shades control using the Wireless switch.

- Long press the Wireless switch ( $> 0,5$  s) to move the shades control up or down.
  - Press to open the shades control (A)
  - Press to close the shades control (B)



- Short press the top or bottom of the Wireless switch ( $< 0,5$  s) to stop the moving shades control (C).
- Short press the top or bottom of the Wireless switch ( $< 0,5$  s) to adjust the slat position (D).



## Resetting the Device in Quick Home Connect

It is necessary to reset the devices in the following scenarios:

- Unpair the device in Quick Home Connect:
- Refer to
  - Resetting the Wireless switch
  - Resetting the Blind control switch

When reset is done successfully. The Wireless switch and device returns to factory default.

- Integrating into Wiser System
  - If you wish to integrate the devices into Wiser System, reset all the devices in Quick Home Connect and refer to pairing the device with Wiser Hub/ Gateway.

## LED Indications in Quick Home Connect

### Pairing the device in Quick Home Connect

User Action	LED Indication	Status
Press the push button 5 times in quick succession.	LED blinks green, once per second. 	Pairing mode is active for 60 seconds. When pairing is completed, LED stops blinking. 

## Troubleshooting in Quick Home Connect

Symptom	Possible cause	Solution
LED displays amber on the device.	Pairing not completed and returned to factory default.	Pair the Wireless switch and the device again. Refer to <ul style="list-style-type: none"> <li>• Blind control switches, page 7</li> </ul>
Wireless switch not able to control the device reliably.	The Wireless switch and the device are too far away from each other.	Place the Wireless switch in a position closer to the device.
	The Wireless switch lost pairing.	Pair the device again. Refer to <ul style="list-style-type: none"> <li>• Blind control switches, page 7</li> </ul>
	The Wireless switch battery is discharged.	Replace the battery of the Wireless switch

Scenario	Procedure
Control multiple devices with one Wireless switch.	To control multiple devices with a single Wireless switch, start by pairing it with one device. Then, use the same Wireless switch to pair with additional devices. <b>NOTE:</b> You can pair up to 7 devices to a single Wireless switch.
1-gang FLS with devices (relay switch, dimmer, shutter control, or socket outlet).	Pair the Wireless switch with any of the devices (relay switch, dimmer, shutter control, or socket outlet).
2-gang FLS with devices (relay switch, dimmer, shutter control, or socket outlet).	Pair either left or right Wireless switch with any of the devices (relay switch, dimmer, shutter control, or socket outlet). You can also pair another rocker of the Wireless switch with another device.

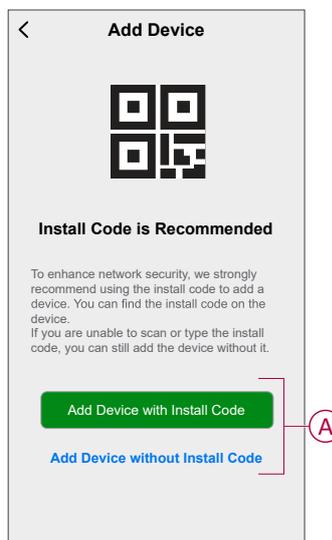
## Pairing the device with the Wiser Gateway

Using the Wiser app, pair your device with the **Gateway/Hub** to access and control the device. You can either add the device manually or do an auto-scan to pair it.

### Pairing device manually

To pair the device manually:

1. On **Home** page, tap **+**.
2. Tap  and select the **Wiser Hub**.
3. Select an option to add the device (A):
  - **Add Device with Install Code**
  - **Add Device without Install Code**

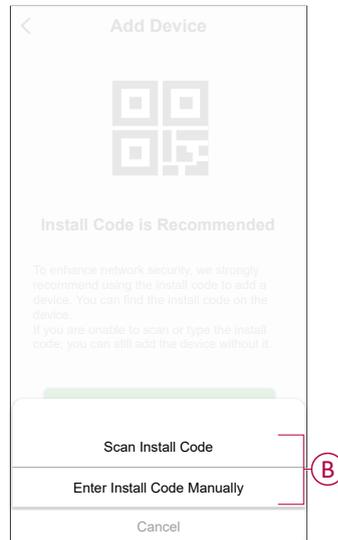


**TIP:** It is highly recommended to add the device with install code.

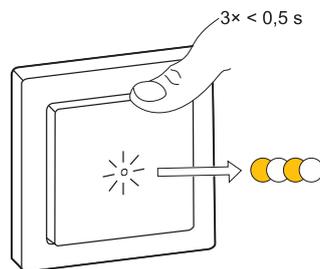
4. To pair the device with install code, tap **Add Device with Install Code** to display the slide-up menu. Select any one of the options (B):
  - **Scan Install Code** - you can scan the device for the install code
  - **Enter Install Code Manually** - you can manually enter the install code from the device

**TIP:** Install code is located on the rear side of the device.

After scanning or entering the install code, proceed to **Step 6**.

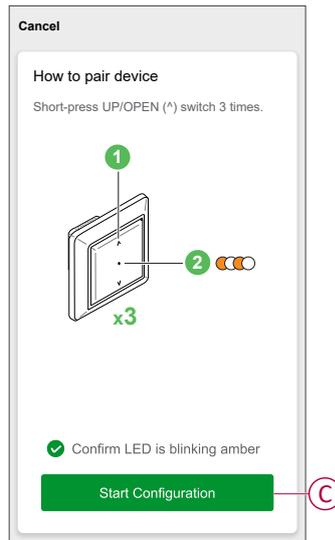


5. To pair the device without install code, tap **Add Device without Install Code**.
6. Short press the upper part of the push button 3 times (< 0,5 s).

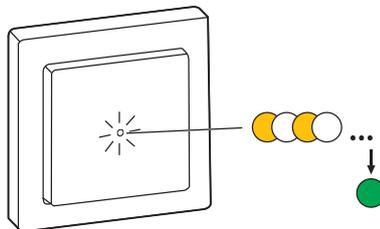


The LED blinks amber.

7. In the app, select **Confirm LED is blinking amber** and tap **Start configuration (C)**.



After a few seconds, a solid green LED indicates that the device is successfully paired to the Gateway.



8. After the device is added in the app, tap **Done**.

## Pairing device with auto scan

Pairing the device with auto scan automatically discovers the device when the corresponding device is powered on.

1. On the **Home** page, tap **+**.
2. Tap **Auto scan > Confirm**.
3. Enable permissions to **Access location** and **Wi-Fi** for scanning the device and then tap **Start scanning**.

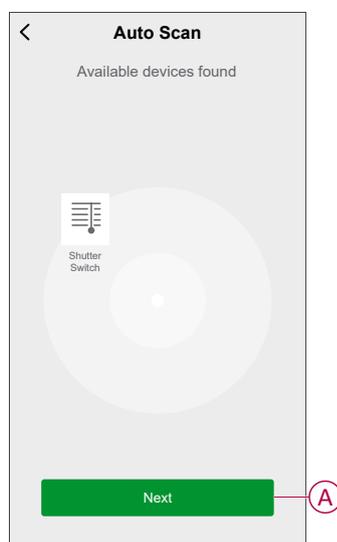
**NOTE:** If you have multiple hubs, do Step 4 or proceed to Step 5.

4. Tap **Select hub** and select the Wiser hub from the slide-up menu.
5. Short press the upper part of the push button 3 times (< 0,5 s) and wait for a few seconds until the device search is complete.

The LED blinks amber.

**TIP:** If you want to pair multiple devices at once, perform step 5 on each device and wait for a few seconds for them to be detected.

6. Tap **Next (A)** and select **Blind Control Switch**.



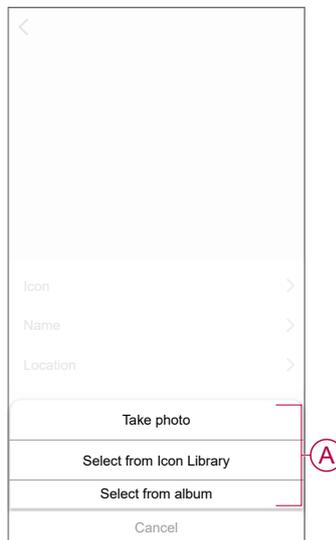
7. Once the device is added successfully, tap **Done**.

# Configuring the device

## Changing the device icon

You can change the device icon using the Wiser app.

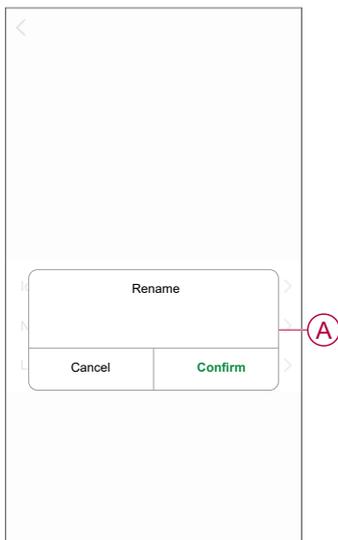
1. On the **Home** page, select the device for which you wish to change the icon.
2. At the top-right corner of the screen, tap .
3. Tap edit  next to the device name.
4. Tap **Icon** to view the menu.
5. In the slide-up menu, select any one of the following (A) to change the device icon:
  - **Take photo**: Allows you to take a photo with your mobile camera.
  - **Select from Icon Library**: Allows you to select an icon from the app library.
  - **Select from album**: Allows you to select a photo from the mobile gallery.



## Renaming the device

You can rename the device using the Wiser app.

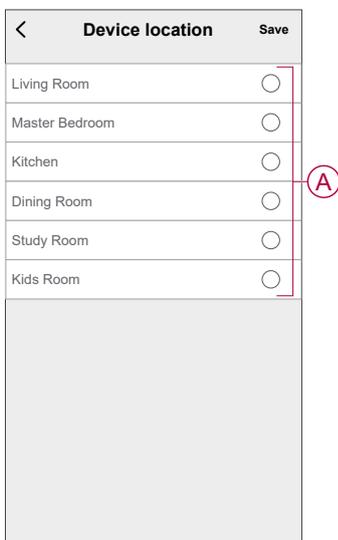
1. On the **Home** page, select the device for which you wish to rename.
2. At the top-right corner of the screen, tap .
3. Tap edit  next to the device name.
4. Tap **Name**, enter the new name (A) and then tap **Confirm**.



## Changing the device location

You can change the device location using the Wiser app.

1. On the **Home** page, select the device for which you wish to change the location.
2. At the top-right corner of the screen, tap .
3. Tap edit  next to the device name.
4. Tap **Location**.
5. Select the desired location from the list (A) and then tap **Save**.



## Calibration

The shutter control is supplied in an uncalibrated state. Each shutter motors vary in the speed at which they open and close (edge to edge). Therefore, the opening/closing time of the shutter must be determined in the app.

**NOTE:**

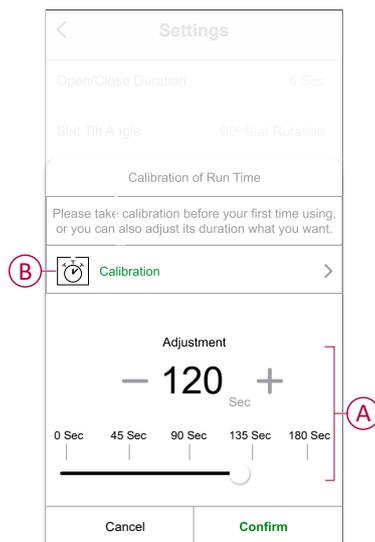
- Before using this device for the first time, it must be calibrated, or you can adjust its duration manually.
- Do not use the shutter either manually or on the app during calibration to avoid interruption.

## Shutter calibrating

**To calibrate the run time manually:**

1. On the device control panel page, tap **Settings > Open/Close Duration**.
2. On the slide-up menu, you can set the run time manually using +/- button or using the sliding bar (A) and then tap **Confirm**.

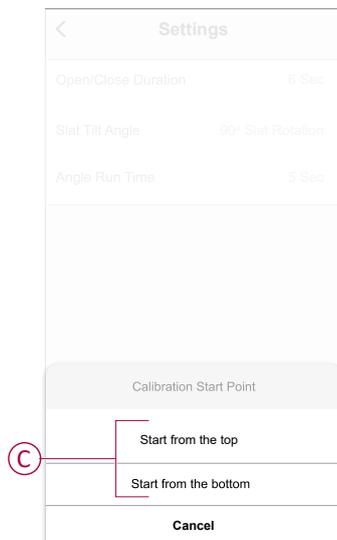
**NOTE:** To determine the default run time, record the time it takes to fully open/close the shutter (edge to edge).



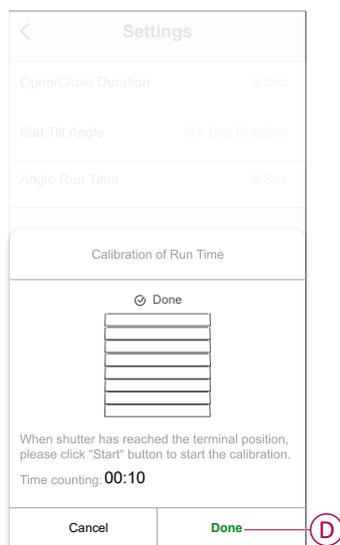
**To calibrate the run time using app:**

1. In **Settings > Open/Close Duration**, tap **Calibration (B)**.

2. On the slide-up menu, select the calibration start point (C):
  - **Start from the top:** The shutter will move from top to bottom (closing).
  - **Start From the bottom:** The shutter will move from bottom to top (opening).



3. Wait until the shutter reaches its starting point and then tap **Start**.
4. Tap **Done (D)** once the shutter reaches other end.



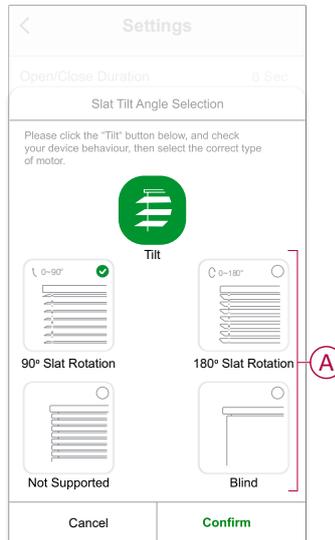
The app displays the progress of calibration.

5. Once the process is complete, tap **Tilt Calibration** on the pop-up window for **shutter slat calibration**.

## Slat tilt angle calibration

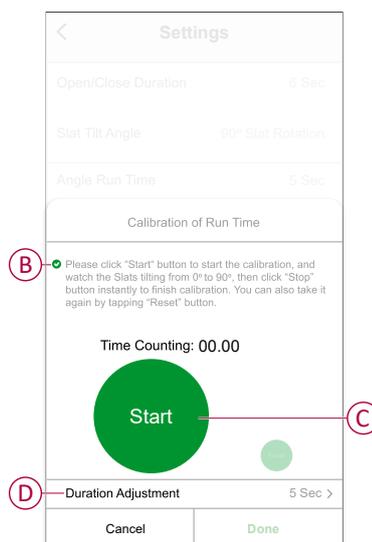
To calibrate slat tilt angle:

1. On the **Settings** page, tap **Slat Tilt Angle** for slide-up menu.
2. Select tilt type (A) based on the motor installed and then tap **Confirm**:
  - **90 Slat Rotation**
  - **180 Slat Rotation**
  - **Not Supported**
  - **Blind**



**IMPORTANT:** If the shutter is installed with a non rotating slat or blind, the calibration process is complete, and no further steps to follow.

3. Read the pop-up notification and tap **Confirm**.
4. Make sure the shutter is in fully closed state and tap **Prepare**.
5. Select the check box (B) and tap **Start**.



6. Tap **Stop** (C) to finish calibration.
 

**TIP:** You can retake the calibration by tapping **Reset**.
7. Tap **Done** once the process is complete.
 

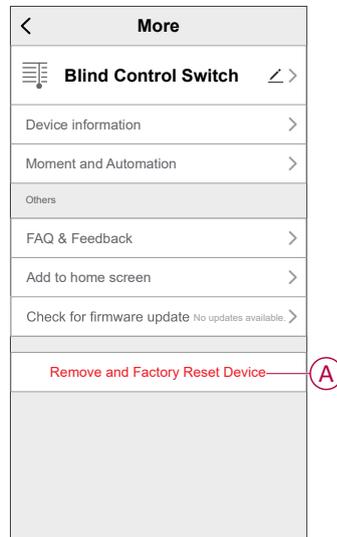
The app displays the progress of calibration.

**TIP:** You can set the run time manually by tapping **Duration Adjustment** (D).

## Removing the device

Using the Wiser app, you can remove a device from the device list.

1. On the **Home** page, tap **All devices** > **Blind Control Switch**
2. Tap  to display more details.
3. Tap **Remove and Factory Reset Device** (A).



**TIP:** Alternatively, you can long tap **Blind Control Switch** on the **Home** page to remove the device.

**NOTE:** By removing the device, you will reset the device. If you still have a problem with the reset, then refer to [reset the device](#), page 20.

## Resetting the device

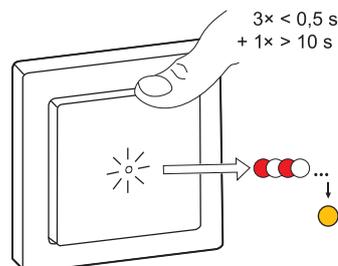
You can reset the device to factory default manually.

Short-press the push button three times (<0.5 s) and then long-press the push button once (>10 s).

The LED blinks red after 10 s, and then release the push button.

Upon successful reset, the LED stops blinking. Then, the device restarts and blinks green for a few seconds.

**NOTE:** After reset, the LED turns amber indicating that it is ready for pairing.



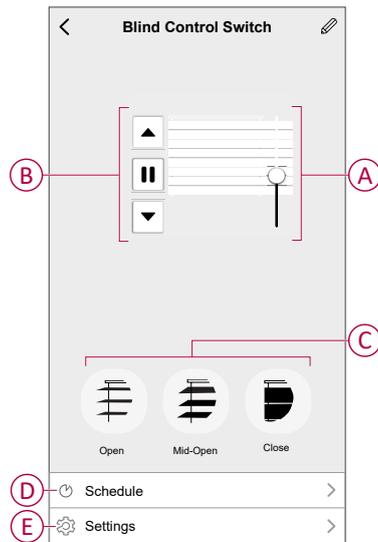
## Using the device

The Control Panel allows you to open/close, increase/decrease the height of shade and control various settings.

On the **Home** page, tap **All devices** > **Blind Control Switch** to access the control panel.

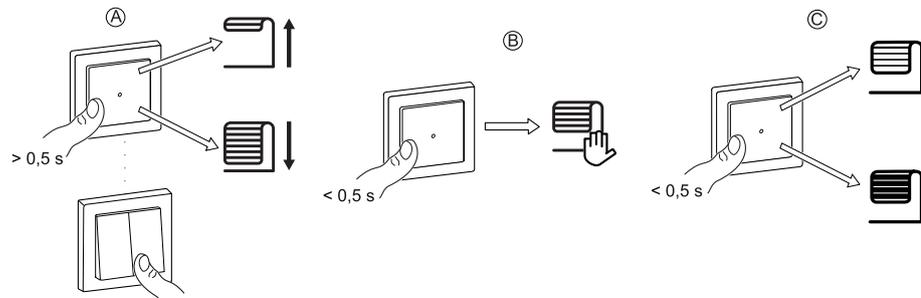
On the control panel page, you can see the following:

- The current state of the device (A)
- Control button (B)
- Slat position control (C)
- Schedule, page 23 (D)
- Settings, page 17 (E)



## Operating the device manually

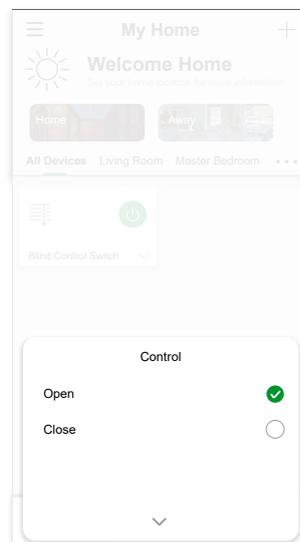
- Long press the blind control switch ( $> 0,5$  s) to move the shutter up or down (A).
  - Press ( $\wedge$ ) to open the shutter.
  - Press ( $\vee$ ) to close the shutter.
- Short press ( $<0,5$  s) to stop the moving shutter (B).
- **For shutter with tilting slats:** When the shutter is not moving short press ( $<0,5$  s) the blind control switch to adjust the slat position (C).



## Operating the device using app

By using the Wiser app, you can open\close the blind.

1. On the **Home** page, Tap **All devices**.
2. On Blind Control Switch, tap **v** for common function.
3. On the slide up Control menu, select **Open/Close** to operate the shutter.



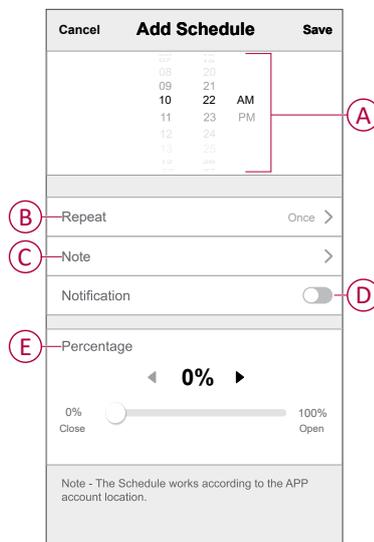
4. Alternatively, you can navigate to the control panel, page 21 of the device to preform the operation.

**NOTE:** The control panel shows the current state of the device.

## Creating a schedule

The device can be fully controlled by schedule. Once the schedule is set, the device operate at a given time.

1. On the **Home** page, Tap **All devices** > **Blind Control Switch**.
2. Tap **Schedule** > **Add Schedule** to add a schedule.
3. In **Add Schedule** menu, set the time (A).
4. Tap **Repeat** (B) to select the days you want to set the schedule.
5. Tap **Note** (C), enter the note and tap **Confirm**.
6. Tap the toggle switch (D) to turn On the **Notification** for the schedule. The app will send a notification that the scheduled task is executed at the time of schedule.
7. In **Percentage** (E) and drag the sliding bar to adjust or Open/Close the shutter.



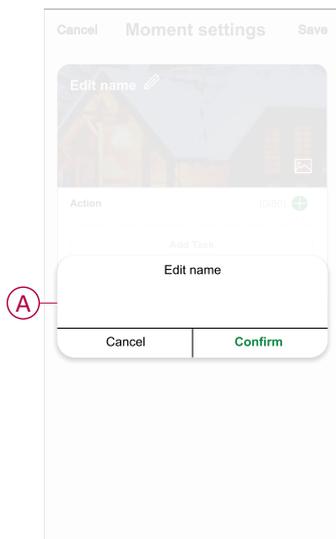
8. Tap **Save**.

## Creating a moment

A Moment allows you to group multiple actions that are usually done together. Using the Wiser app, you can create moments based on your needs.

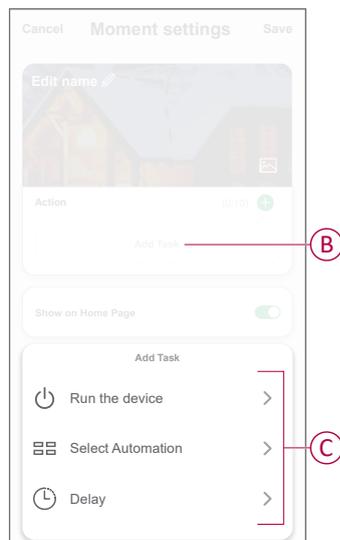
1. On the **Home** page, tap .
2. Go to **Moment** > **+** to create a moment.
3. Tap **Edit name** , enter the name of the moment (A) and tap **Confirm**.

**TIP:** You can choose the cover image that represents your moment by tapping .

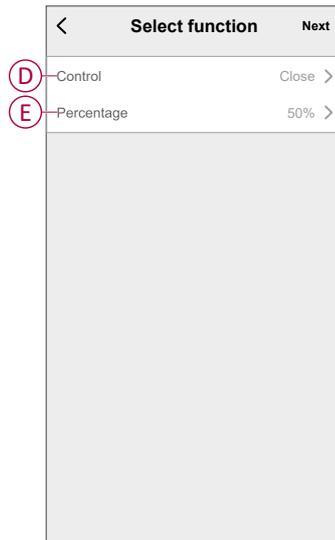


4. In the **Action** section, tap **Add task** (B) to open the slide-up menu.
5. In the **Add task** menu, you can do either or all of the following actions (C):
  - **Run the device** - Select the devices that you want in a moment.
  - **Select Automation** - Select the automation that you want to enable or disable.
  - **Delay** - Set the delay time.

**NOTE:** You can add one or more actions using .



6. Tap **Run the device** > **Blind Control Switch** to select either or all the functions to add in the moment:
  - **Control** > **Shutter Open / Shutter Close** (D).
  - **Percentage** > Set the **percentage** (E) of moment required.



7. Once all the actions are set, tap **Save**.

## Editing a moment

1. On the **Moment** tab, locate the moment you want to edit and tap ●●●.
2. On the **Edit** page, you can tap each item (such as dimmer, shutter, delay, temperature, etc.) to change the settings.

**TIP:**

- You can add one or more actions using .
- To delete an existing action, slide each item towards left and tap **Delete**.

## Deleting a moment

To delete a moment:

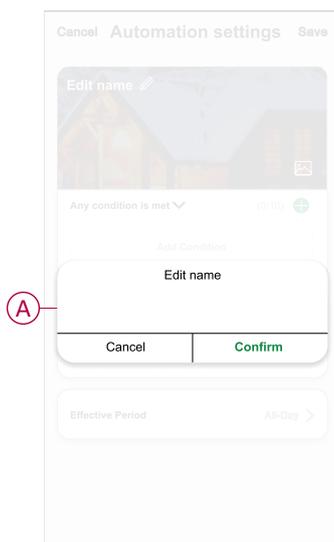
1. On the **Moment** tab, locate the moment that you want to delete and then tap ●●●.
2. Tap **Delete** and then tap **Ok**.

**NOTE:** After deleting a moment, the device action can no longer be triggered.

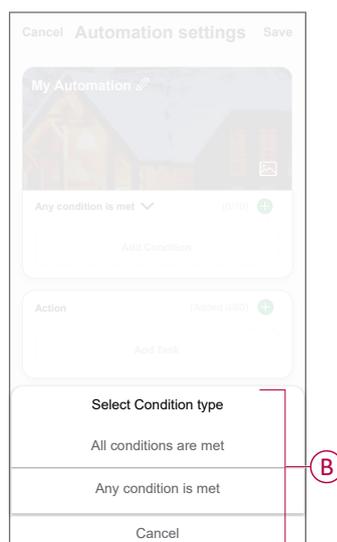
## Creating an automation

An automation allows you to group multiple actions that are usually done together, triggered automatically or at scheduled times. By using the Wiserrapp, you can create automations based on your needs.

1. On the **Home** page, tap the .
2. Go to **Automation** > **+** to create an automation.
3. Tap **Edit name** , enter the name of the automation (A) and tap **Confirm**.  
**TIP:** You can choose the cover image that represents your automation by tapping .



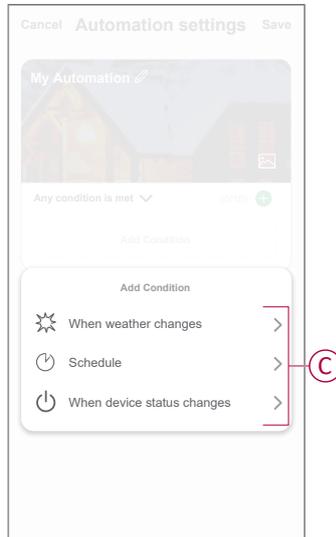
4. Tap **Any condition is met** to select any one of the condition type (B):
  - **All conditions are met** - The automation is triggered when all the conditions are met.
  - **Any condition is met** - The automation is triggered when at least one condition is met.



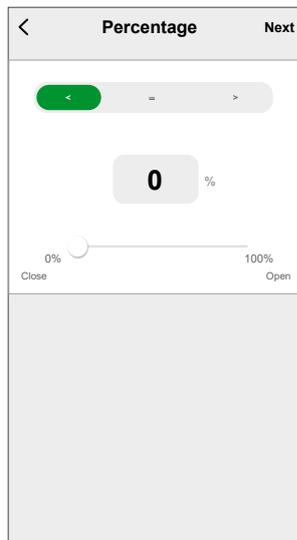
5. Tap **Add Condition** to open the slide-up menu.

6. In the **Add Condition** menu, you can do either or all of the following options (C):
- **When weather changes** - Select the various weather settings.
  - **Schedule** - Set the time and day.
  - **When device status changes** - Select the device and it's function.

Note: You can add one or more conditions using .



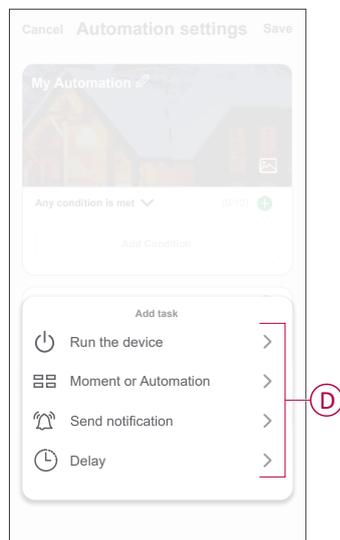
7. Tap **When device status changes > Blind Control Switch > Percentage** and update the percentage of closing and opening of shutter



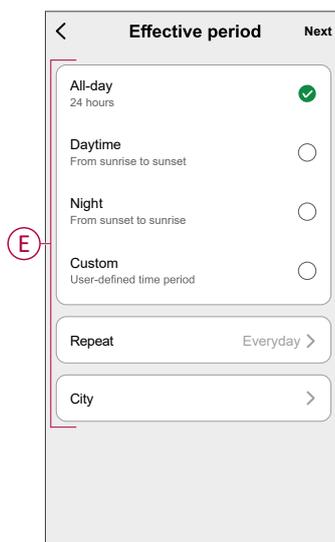
8. Tap **Add task** to open the slide-up menu.

9. In the **Add task** menu, you can do either or all of the following options (D):
- **Run the device** - Select the devices that you want to be triggered.
  - **Moment or Automation** - Select the moment which you want to trigger or select the automation that you want to enable or disable.
  - **Send notification** - Turn on notifications for device conditions.
  - **Delay** - Set the delay time.

**NOTE:** You can add one or more actions using  .



10. Tap on **Effective period** to set the time range for the automation. You can select any one of the following (E):
- **All-day** - 24 hours
  - **Daytime** - From sunrise to sunset
  - **Night** - From sunset to sunrise
  - **Custom** - User defined time period



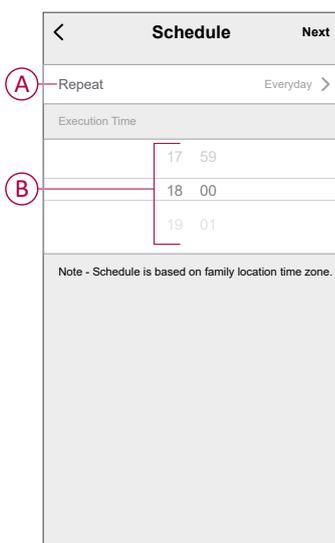
11. Once all the actions and conditions are set, tap **Save**.

Automation is now available under **Automation** tab. Use toggle switch to enable/disable automation.

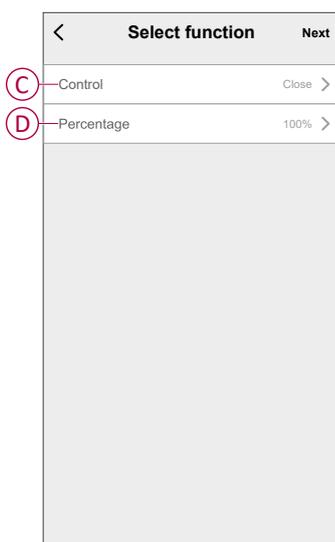
## Example of an automation

This demonstration shows you how to create an automation to open the shutter at the scheduled time.

1. Go to **Automation** > **+** to create an automation.
2. Tap **Edit name**  , enter the name of the automation and tap **Confirm**.  
**TIP:** You can choose the cover image that represents your automation by tapping .
3. Tap **Add Condition** > **Schedule**.
  - Tap **Repeat** (A), select the days you want to set the schedule and tap **Save**.
  - Set the time (B) at which the automation must start and tap **Next**.

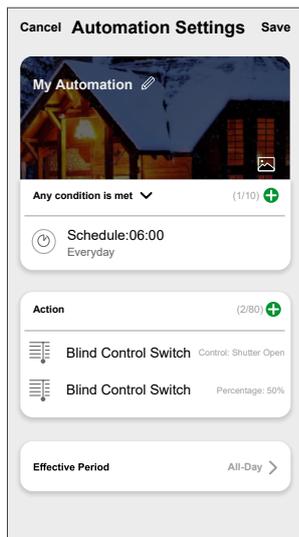


4. Tap **Add task** > **Run the device** > **Blind Control Switch**.
5. Tap **Control** > **Shutter Open** (C) and tap **Save**.
6. Tap **Percentage** (D) to update the percentage of shutter opening and tap **Save**.



7. Tap **Next**.

- In the **Automation Settings** page, tap **Save**.



Automation is now available under **Automation** tab. Use toggle switch to enable/disable automation.

## Editing an automation

- On the **Automation** tab, locate the automation you want to edit and tap ●●●.
- On the **Edit** page, you can tap each item (such as dimmer, shutter, delay, temperature, etc.) to change the settings.

**TIP:**

- You can add one or more condition or actions using .
- To delete an existing condition or action, slide each item towards left and tap **Delete**.

## Deleting an automation

- On the **Automation** tab, locate the automation that you want to delete and then tap ●●●.
- Tap **Delete** and then tap **Ok**.

**NOTE:** After deleting an automation, the device action can no longer be triggered.

## LED Indication

### Pairing

User Action	LED Indication	Status
Press the push button 3 times	LED blinks amber per second. 	Pairing mode is active for 30 seconds. When pairing is completed, LED glows green for some time before turning Off. 

### Resetting

User Action	LED Indication	Status
Press the push button 3 times and hold it down once for > 10 s.	After 10 s, the LED blinks red. 	The device is in reset mode. It is reset to the factory settings after 10 seconds. The device then restarts and the LED blinks green for a few seconds and then stays amber. 

## Troubleshooting

Symptom	Solution
Connected blinds cannot be controlled.	<ul style="list-style-type: none"> <li>• Check power supply.</li> <li>• Remove power to the blinds control switch and then re-connect power again.</li> <li>• Check the load.</li> <li>• In the case of an external push button, check the wiring.</li> <li>• Re-couple devices.</li> </ul>
Blinds is not driving to the desired position.	Reset to factory default settings, refer to <a href="#">Resetting the device</a> , page 20

## Technical Data

Nominal voltage	AC 230 V, 50 Hz		
Nominal power	Load type	Load name	Load value
		Motor	500 W
Standby	Maximum 0.4 W		
Connecting Terminals	Screw terminals for max. 2 x 2.5 mm <sup>2</sup> , 0.5 Nm		
Extension unit	Mechanical Double push-buttons, unlimited number, max. 50 m		
Fuse protection	10 A circuit breaker		
Nominal current	4 A, cosφ = 0.6		
Operating frequency	2405 - 2480 MHz		
Max. radio-frequency power transmitted	< 10 mW		
Communication protocol	Zigbee 3.0 certified		

## Compliance

### Product Environmental Data

Find and download comprehensive environmental data about your products, including RoHS compliance and REACH declarations as well as Product Environmental Profile (PEP), End-of-Life instructions (EOLI) and much more.

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### EU Declaration of Conformity

Hereby, Schneider Electric Industries, declares that this product is in compliance with the essential requirements and other relevant provisions of RADIO DIRECTIVE 2014/53/EU. Declaration of conformity can be downloaded on [se.com/docs](https://www.se.com/docs).

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DUG\_Exxact - Blind Control Switch\_WSE-00