

EcoWatt

User Guide

Information about features and functionality of EcoWatt

03/2025



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EcoWatt

The EcoWatt signal is the “weather forecast” of the Grid for France.

NOTE: Here Grid refers to the main electrical grid that provides the generated electricity to the distribution unit connected to our homes.

It gives out 3 different levels of status, at the national level, updated every hour, with 48 hours forecast data. EcoWatt allows you to know the moments when eco-gestures have the greatest impact on the electrical system.

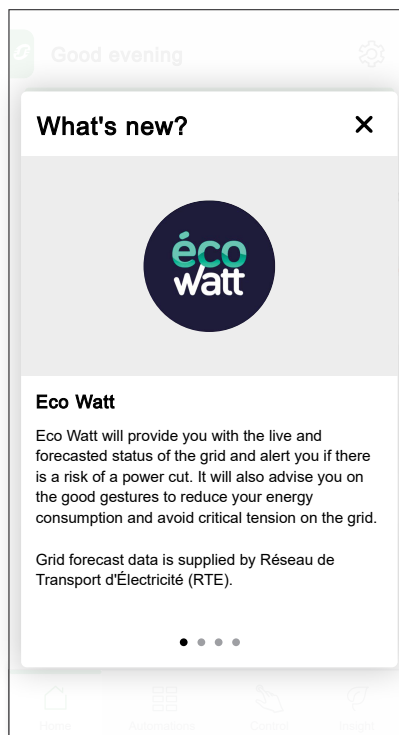
IMPORTANT: EcoWatt feature is applicable only for customers in France.

Features of EcoWatt:

- Send notifications about the grid status.
- Send alerts if there is a risk of power cut.
- Provides eco-gestures to consume better electricity.
- Helps to save electricity during periods of high consumption.
- Allows to view daily electricity consumption impacted by weather.
- Helps to reduce energy consumption and avoid critical tension on Grid.

Once the Wiser Home app is updated, user gets notified that this feature is available. The **Ecowatt** screen appears on the **Home** screen.

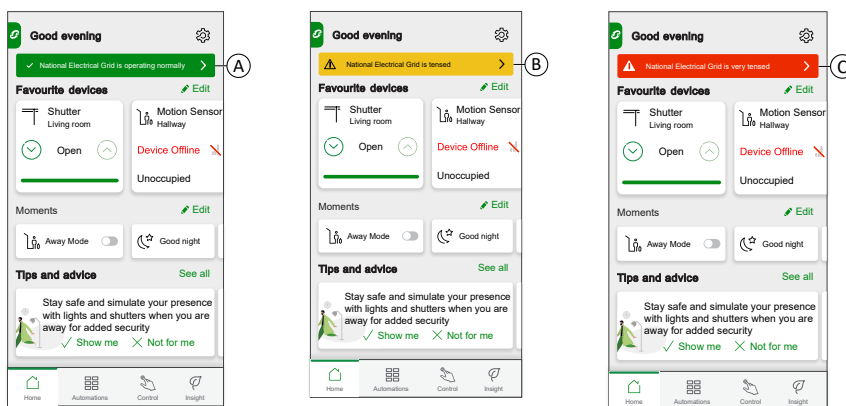
1. Read the feature update and swipe to navigate to next screen.
2. Tap **X** to close the overlay screen.



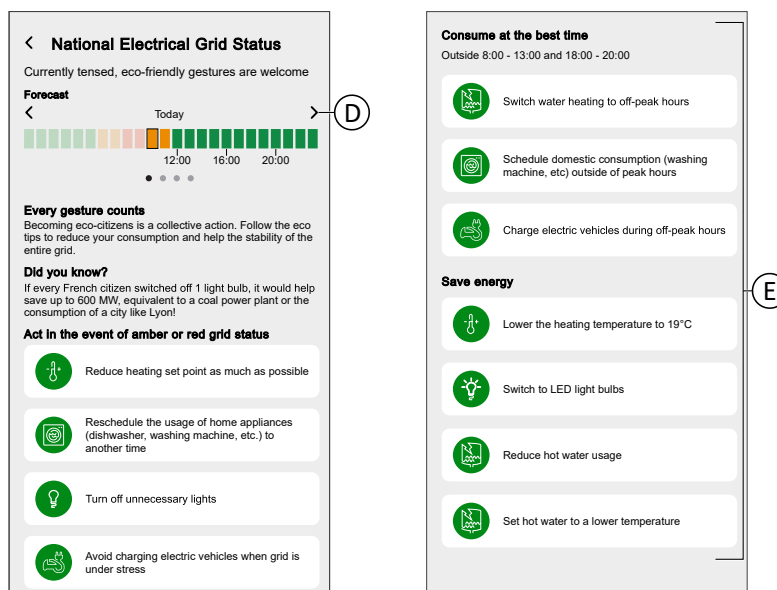
Any one of the following **National Electrical Grid** status appears on the **Home** screen:

- **Green (A):** The electrical grid is operating normally.
- **Amber (B):** The electrical grid is tensed and eco-gestures are highly recommended.
- **Red (C):** The electrical grid is tensed and there is not enough electricity to fulfill France's needs. Everyone should reduce their consumption.

Tap the **National Electrical Grid** status. In this example (B) is selected.




3. The forecast and eco-gesture details are shown. Tap (D) or swipe to navigate between days.
4. Scroll down to view the devices that can be consumed at the best time and energy saving tips (E).



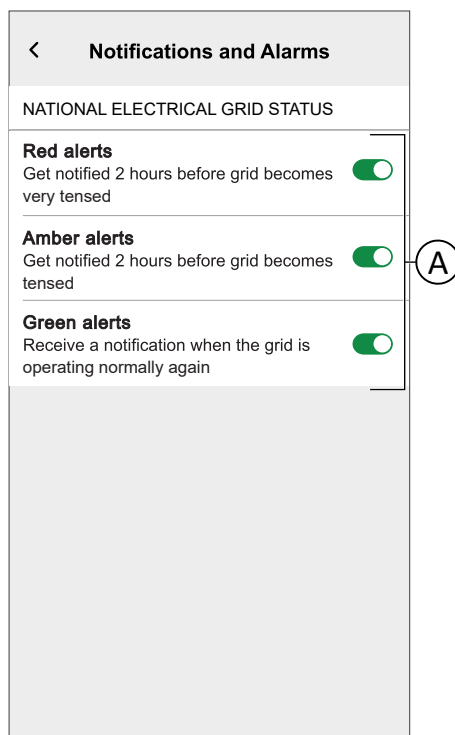
5. Follow the eco-gestures based on the grid status (amber or red) that apply to your home to consume better electricity. Example, turning off unnecessary lights, lowering, the heating temperature to 19°C.

Setting EcoWatt alerts

You can set the alert type of your choice.


1. On the **Home** screen, tap  > **Account > Notifications and Alarms > National Electrical Grid Status**.
2. Enable/Disable the toggle switch (A) to set the notification of your choice.

NOTE: All notifications are enabled by default.



Disabling EcoWatt status

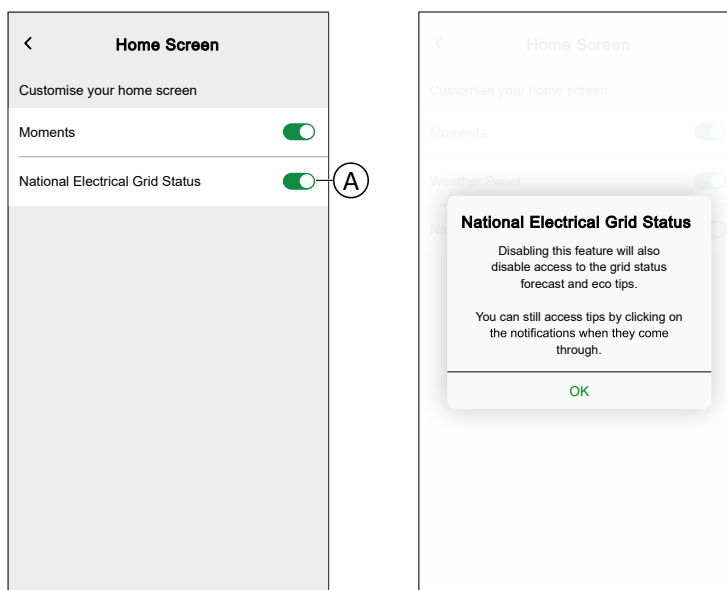
You can disable the EcoWatt status on the **Home** screen if not required.

1. On the **Home** screen, tap  > **Settings > Home Screen**.
2. Tap the toggle switch (A).

A notification window is prompted.

3. Tap **OK** on the notification window.

NOTE: You can enable the toggle switch whenever required. After you disable this feature, you can still get tips from push notifications, but you don't have the status displaying in the **Home** screen. This is a reminder that you've disabled the feature.



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