Mureva EVlink

Device user guide

Information about features and functionality of the device.

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Schneider Electric

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Safety Information

Important Information

Read these instructions carefully and look at the equipment to become familiar with the device before trying to install, operate, service, or maintain it. The following special messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.

The addition of either symbol to a "Danger" or "Warning" safety label indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.

This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that accompany this symbol to avoid possible injury or death.

⚡⚠ DANGER
DANGER indicates a hazardous situation which, if not avoided, **will result in** death or serious injury. **Failure to follow these instructions will result in death or serious injury.**

⚠ WARNING
WARNING indicates a hazardous situation which, if not avoided, **could result in** death or serious injury.

⚠ CAUTION
CAUTION indicates a hazardous situation which, if not avoided, **could result in** minor or moderate injury.

NOTICE
NOTICE is used to address practices not related to physical injury.

Mureva EVlink

MUR36014   MUR36015   MUR36016

For your safety

⚠ **DANGER**
HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH Safe electrical installation must be carried out only by skilled professionals. Skilled professionals must prove profound knowledge in the following areas: - Connecting to installation networks. - Connecting several electrical devices. - Laying electric cables. - Safety standards, local wiring rules and regulations. **Failure to follow these instructions will result in death or serious injury.**

About the device

The Mureva EVlink (hereinafter referred to as **EV Socket / EV Charger**) is a connected socket outlet to charge electric vehicles. You can remotely control the EV Socket with Wiser Home app.

Features

- Used to charge electric vehicles, plug-in hybrid cars, E-Bikes and E-Scooters.
- Supports frequent cable plugging and unplugging.
- LED indicates charging status: OFF / ON - Available / charging / over temperature - overcurrent.
- Ergonomic hook to hang the cable and the controller.
- **Remote access**: You can switch On/Off the EV Socket using the app in addition to using the On/Off button on the device.
- **Power consumption:** You can monitor power consumption (in kWh and cost) using the app.
- **Easy scheduling**: You can create a schedule for the various device functions in an easy manner as per your specific requirements for comfort and convenience.

Installing Mureva EVlink

Refer to the installation instruction supplied with this product.

Installation video: Mureva EVlink installation
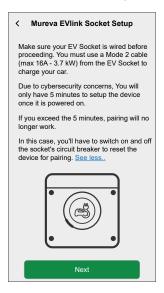
Pairing the device with the Wiser Hub

Pair your EV Socket with the **Wiser Hub** to access and control it using the Wiser Home app.

IMPORTANT:

- Make sure that the EV Socket is installed by an electrician.
- Must use Mode 2 cable (max 16 A - 3.7 kW) to charge your car from the EV Socket.

1. On the **Home** screen, tap ⚙.

2. Tap **Devices >** ✛ **> Energy > Mureva EVlink Socket**.

   TIP: You can also navigate by tapping **Control >** ✛ **> Energy > Mureva EVlink Socket**.

3. On **Mureva EVlink Socket Setup** page, tap **See more** and read the instructions and then tap **Next**.
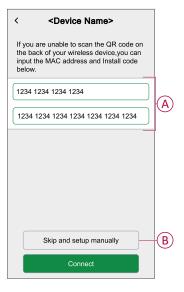
4. Select an option to pair the device:

– **Scan QR code**: You can scan QR Code on the device to pair it.

– **I can't find the correct QR code**: You can manually enter the **MAC Address** and **Install Code** of the device if you are not able to scan the QR code.

5. If QR code is available, tap **Scan QR code** and allow the app to access your camera. Then, scan the QR Code located on the device.

> **NOTE:** If the QR code is incorrect, a message **Incorrect QR code scanned** will appear, then tap **I can't scan the QR code** and enter the **MAC Address** and **Install Code**, and then tap **Connect**
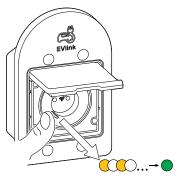

> **IMPORTANT:** It is highly recommended to pair the device with the QR code or **MAC Address** and **Install Code**.

If the **MAC Address** and **Install Code** are not visible, you can manually pair it by tapping **Skip and setup manually**
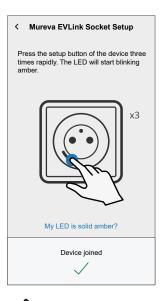
The app verifies as **Confirmed** if the QR code or **MAC Address** and **Install Code** are valid.

6. Short press the push button 3 times.

> **IMPORTANT:** Once your device has been powered on, you will only have 5 minutes to set it up for cyber security reasons. Make sure you press the push-button within the specified time. If you have exceeded the time, refer to troubleshooting, page 30.

Make sure the LED blinks amber. It takes few seconds for the device to join.

7. Tap ✎, enter a name of the device and tap **Next** and assign it to an existing room or a new room.

8. Tap **Next** and disable the **Device Lock** (A) if required.

> **NOTE: Device Lock** is enabled by default. If disabled, anyone can turn on/off the socket via the local push-button or charge their vehicle.

9. This step allows to choose the LED button behavior. You can either keep the light on or switch it off after 10 seconds. Tap ✎ (B) and select any one of the following to set the LED settings:

   – **Default**
   – **Switch OFF after 10 seconds**

10. Tap **Next**.

On successful pairing, the EV Socket will appear on the app's **Control** tab.

> **NOTE:** If you only have an EV Charger in the Wiser System, the **Control** tab will not be visible. All functions will be accessible through the **Home** screen.

Configuring the device

Renaming the device

Using the Wiser Home app, you can rename your device for easy identification.

1. On the **Control** tab, tap **All > EV Charger > Device settings**.

2. Tap ✎ next device name and then enter a new name.

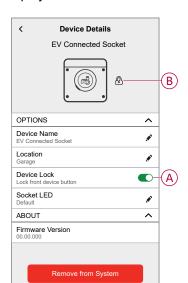   The settings will be saved automatically.

Changing device lock

Using the Wiser Home app, you can enable or disable the local control via push-button.

1. On the **Control** tab, tap **All > Mureva EVlink Socket > Device settings**.

2. Enable or disable the **Device Lock** (A) as required.

The settings will be saved automatically. When the device is locked, 🔒 (B) is displayed next to the device image.

Configuring EV Socket LED

You can change the status of the socket LED as per your need to easily identify the on / off and charging functions.

1. On the **Control** tab, tap **All > Mureva EVlink Socket > Device settings**.

2. On the **Device Details** page, tap ✎ **Socket LED** and select any one of the following (A):

– **Default**:

- Pulsing green LED during charging

- Solid green LED in ON state, but not charging.

- LED is off when socket is in OFF state.

– **Switch OFF after 10 seconds**: LED will indicate same as **Default** behavior but will switch off after 10 seconds. Any change in status will re-trigger the LED.

The settings will be saved automatically.

For changing the LED settings without Wiser App, refer to LED settings, page 29.

Tariff

You can set tariff in the Wiser Home app to access your energy cost and billing data.

To accurately deliver real-time information on energy consumption, it is essential to include the relevant tariff information. The cost associated with energy consumption is determined by your specific contract type. The different contracts will have varying rates, which can affect how much you pay for the energy you use. By providing the tariff details, we can make sure that the energy consumption data reflects the most accurate costs, helping you better understand your energy usage and manage your expenses effectively.
The cost of energy consumption is based on below contract type:

- Flat rate

- Peak/Off-Peak Hours rate

- No contract

For more information on **Setting Tariff** refer to the respective System User Guide.

Charging mode

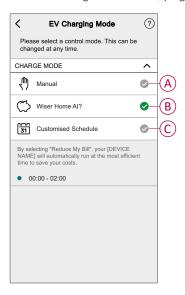Using the Wiser Home app, you can manage the mode of charging.

1. On the **Control tab**, tap **All devices** > **EV Charger**.

2. On the device control panel page, tap **Charging Mode**.

3. On the **EV Charging Mode** menu, select any one of the following options:

   A. **Manual**: charging will start as soon as the cable is plugged in to Electric vehicles (EV).

   B. **Wiser Home AI**: your electric vehicle will automatically start charging at the next cost effective time period based on the tariff to reduce your total cost of charging.

      IMPORTANT: This feature is applicable only when there are suitable tariffs created. Refer to Wiser Home AI and Tariff plan configuration.

   C. **Customized Schedule**: create your own schedule to charge your electric vehicle.
      Refer to Creating a schedule, page 17.

NOTE: For more information on Wiser Home AI and Setting Tariff refer to the respective System User Guide.

NOTE: You can change the charging mode at any time.

Wiser Home AI

Using the Wiser Home app, you can view how the devices are controlled and scheduled for usage.

The Wiser Home AI feature automatically schedules your high-consuming devices to run during the cheapest electricity rates, helping to lower your energy bill. By enrolling devices like EV chargers or resistive water boilers, this feature shifts loads to low-tariff periods. It also helps the EV chargers to consume the excessive solar energy production. It works with variable tariffs, such as peak/off-peak rates, and requires users to answer routine questions.

For more information on Wiser Home AI refer to the respective System User Guide.

Anti-Tripping Management

The Anti-Tripping Management prevents the circuit breaker from tripping by switching off the load (e.g. Water Heater, EV Socket) or reducing the power of the load.

The Power Consumption Management (PCM) system is an advanced algorithm designed to prevent global overconsumption. It achieves this by reducing setpoints and shutting down specific loads, ensuring that overall energy consumption stays within a predefined limit. With the integration of Wiser Home, users gain enhanced control over the loads monitored by the PCM. You can enroll up to eight loads at a time, which helps maintain the total consumption of the system below the established limit. This limit is determined by your contract specifications, so it's important to refer to the Setting Tariff section for information on peak and off-peak rates. Eligible devices will be automatically incorporated into the Anti-Tripping Management system, further optimizing energy usage and enhancing the overall efficiency of your home energy management.

For more information on **Anti-Tripping Management** refer to the respective System User Guide.
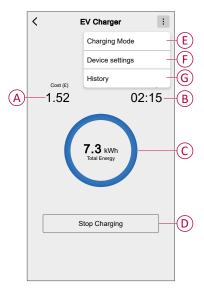
Using the device

The EV Socket Control Panel allows you to start and stop charging and monitor the power consumption.

> **IMPORTANT:** Must use Mode 2 cable (max 16 A - 3.7 kW) cable from the EV Socket to connect your car.

On the **Control** tab, tap **All > EV Charger** to access the control panel.

On the control panel page, you can see the following:

- Total cost of charging session (A).
- Total time of charging in the session (B).
- Total energy consumption in the session (C).
- Control button (Start charging/Stop charging) (D).
- Charging Mode (E).
- **Device settings** (F) - You can rename the device or remove the device from the Wiser system, change location, enable / disable device lock, change socket LED. Refer to Renaming the device ,Removing the device, page 28, Changing device lock, page 10, Configuring socket LED, page 11.
- History (G).

Similarly you can control and check the current status of EV Socket from **Control** tab.
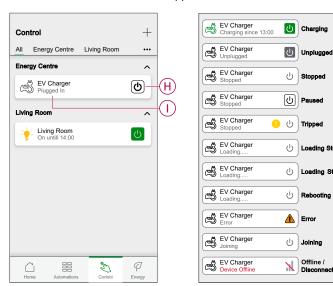
- Control button (H).
- Current state of the device (I).

TIP: You can also start and stop charging when you add it to your **Favourites**. To know more about **Favouritse**, refer to the Manage Favourites topic in the respective System User Guide.

NOTE: If you only have an EV Charger in the Wiser System, the **Control** tab will not be visible. All functions will be accessible through the **Home** screen.
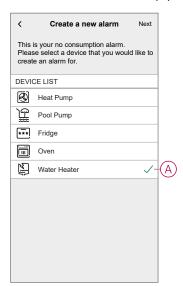
Setting alarms

Using Wiser Home app, you can set alarms to notify overconsumption or no consumption of loads.

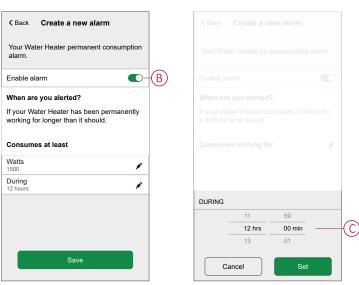**NOTE:** Each device can have one overconsumption and one no consumption alarm.

To configure alarms:

1. On **Home** screen, tap ⚙.

2. Tap **Account > Notifications and Alarms > Create a new alarm**.

3. Select an alarm type.
   - **Overconsumption**
   - **No consumption**

4. Select a device from the list (A) and tap **Next**.

5. Enable the toggle switch (B) to set the alarm.

6. Tap ✎ (**Watts**) and enter a value to set a power limit.

7. Tap ✎ (**During**), select a time limit and tap **Set** (C).

8. Tap **Save**.

TIP: You can also turn the device ON/OFF when you add it to your **Favourites**. To know more about **Favourites**, refer to the **Manage Favourites** topic in the respective System User Guide.

Creating a schedule

The EV charging can be controlled and triggered by a schedule. Once the schedule is set, your system will follow the active schedule. You can create or modify the schedules at any time.

1. On the **Control** tab, tap **All** > **EV Charger**.

2. Tap **Charging Mode**.

> **NOTE:** If you have EV Charger installed with Wiser Hub you can also navigate the following path to create schedules:

- On the **Home** screen, tap ⊞.
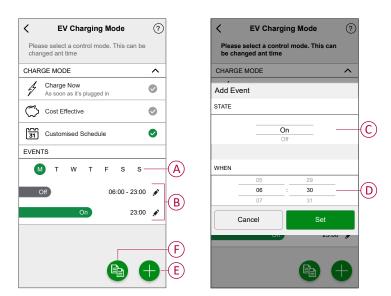- Tap **Schedules** > **EV schedule**. Proceed with step 3.

3. On the **EV Charging Mode** page, select **Customized Schedule**.

> **NOTE:** The EV Charger will have a default schedule pre set to the user. You can edit the schedule as required.

> **IMPORTANT:** It is required to set an **On** and **Off** state for a schedule.

4. Select days (A).

5. Tap ✎ (B) to edit the schedule.
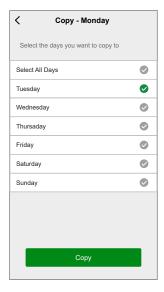
6. Select a state (On/Off) (C), time period (D) and tap **Set**.

TIP:

- You can add multiple schedules based on your requirement. Select days (A), tap ⊕ (E), set on/off state and time.
- You can copy the existing schedule to the days of your choice. Tap ▤ (F), select the days and tap **Copy**.
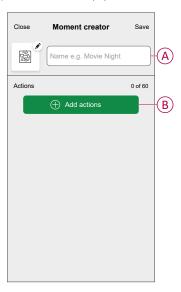
- When the schedule begins, you can see the **until time** in the following screens:
  - Device Control Screen.
  - Control tab under the device name.
  - Favourite devices section on the home screen.

Moments
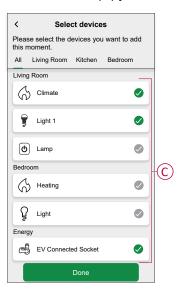
Moment allows you to group multiple actions that are usually performed together. By using the Wiser Home app, you can create moments based on your needs.

Creating a moment

1. On the **Home** screen, tap ⊞ **> Moments >** ✚.

2. Enter the name of the moment (A).

3. Tap **Add actions** (B) to select the list of devices.

4. Select the devices (C) you want to set an action and tap **Done**.

5. On the **Moment creator** page, select any one of the following device and set actions.

6. Tap the device icon state (On/Off) to set an action and tap **Set**.

7. Once all conditions are set, tap **Save**.
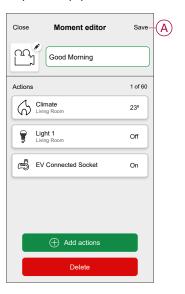
The saved moment is shown on the **Moments** tab. You can tap on the moment to enable it.

    TIP:

- If you want to see the created moments on the **Home** screen, go to **Home** > ⚙ > **Home Screen** > **Moments**. Enable the toggle button to view moments on the **Home** screen.

- You can also rearrange the moments by tapping **Edit** from the **Moments** tab on the **Home** screen, or by tapping **Automation** > **Moments** > **Reorder**.

Editing a moment

1. On the Home screen, tap ⊞ **> Moments** .

2. Select the moment you want to edit ✐ .

3. On the **Moment Editor** page, you can tap each item to change the settings and tap **Save** (A).

Deleting a moment

1. On the Home screen, tap ⊞ **> Moments** .

2. Select the moment you want to delete ✐ .

3. On the **Moment Editor** page, tap **Delete** (A) and tap **Ok**.
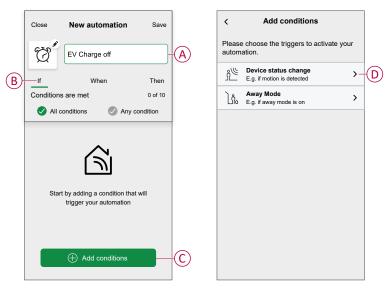
Automation

Creating an automation
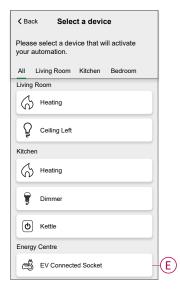
The following is an example of creating an automation to start the EV Socket and other devices at a specified time.

1. On the **Home** screen, tap ⊞ **> Automation >** ✛.

2. Tap ✎ and choose an icon that best represents your automation.

3. Enter a name of the automation (A) and select any of the following conditions to meet (B).

   – **All conditions:** All conditions must be met to trigger an automation.

   – **Any condition:** Any one of the condition must be met to trigger an automation.

4. Tap **Add conditions** (C) and select any of the following (D):

   – **Device status change** (Select the device)

   – **Away Mode** (Enable or Disable)

   > **NOTE:** Maximum 10 conditions can be added.

5. Select a device (E) that will set the condition.

6. Tap the device icon state (On/Off) to set an action and tap **Set**.
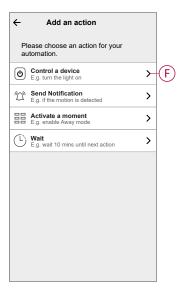
NOTE: To remove an added condition, swipe left and tap . Then add a new condition with the required parameters.

7. To add an action, tap **Then > Add an action** and select any of the following. In this case, **Control a device** (F).

– **Control a device:** Select a device that you want to trigger.

– **Send notification:** Turn on the notification for the automation.

– **Activate a moment:** Select the moment that you want to trigger.

– **Wait**: This option allows you to add a delay in an automation sequence. You can set the wait time in increments of 1 hour and 1 minute, up to a maximum of 24 hours. This feature is useful for delaying actions within an automation.
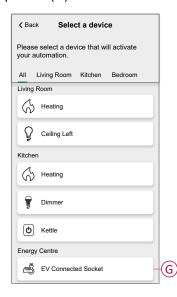
   NOTE:

   • Maximum 10 actions can be added.

   • You can add one action in an automation to add another action, you must create another automation.

8. Tap the device (G) to set an action and tap **Set**.

9. Tap **Save** (H).
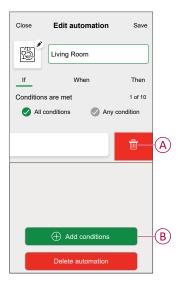
The saved Automation is displayed on the **Automation** page. Tap the toggle switch to enable/disable the Automation.

Editing an automation

1. On the **Home** screen, tap **Automations** ⊞.

2. Go to **Automation**, tap the automation you want to edit.

3. On the **Edit automation** screen, you can perform the following changes:

   • Change the icon 🖼.

   • Rename the automation.

   • Tap each condition to change the settings.

      ◦ To remove a condition, slide the condition towards left and then tap 🗑 (A) to delete it.

      ◦ Tap ⊕ **Add conditions** (B) to add new condition.

   • To change the order of actions, tap the **Then** option, and hold an action, then drag and drop to the desired position.
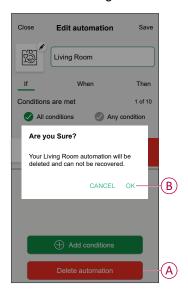
4. Tap **Save** to save the changes.

Deleting an automation

1. On the **Home** screen, tap **Automations** ⊞.

2. Go to **Automation**, tap the automation you want to delete.

3. On the **Edit automation** screen, tap **Delete automation** (A) and read the confirmation message and then tap **OK** (B).
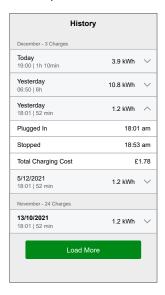
Checking the device history

Using the Wiser Home app, you can monitor the cost and power consumption of the EV Charger by accessing the history.

1. On the **Control** tab, tap **All** > **EV Charger**.

2. On the device control panel page, tap **History**.

3. In the **History** page, you can see the total power consumption per charging cycle and total charging cost.

   You can tap **Load More** to view the records of the past 30 days.

   History

   December - 3 Charges

 | | |
   |---|---|
   | Today
19:00 \| 1h 10min | 3.9 kWh ∨ |
   | Yesterday
06:50 \| 6h | 10.8 kWh ∨ |
   | Yesterday
18:01 \| 52 min | 1.2 kWh ∧ |
   | Plugged In | 18:01 am |
   | Stopped | 18:53 am |
   | Total Charging Cost | £1.78 |
   | 5/12/2021
18:01 \| 52 min | 1.2 kWh ∨ |

   November - 24 Charges

13/10/2021 18:01 | 52 min	1.2 kWh ∨

   Load More

   IMPORTANT: If you have installed both PowerTag and EV Charger , you can monitor the powerflow and energy consumption in the **Energy** tab. For more information, refer to Live.

Enabling notifications

Using Wiser Home app, you can enable notifications to view the charging status.

1. On the **Home** screen, tap ⚙.

2. Tap **Account > Notifications**.

3. Enable the **EV Charger** toggle switch.

   After you enable the notifications, you will be able to receive the status of the device. Example, EV Charger, Not Charging, Overheating and Overcurrent.

   Tap the notification to view the details on the control panel, page 15 page.

WISER HOME	Right now
<DEVICE NAME> charging Discover more on your current charge.	

WISER HOME	Right now
<DEVICE NAME> Not charging Your charging session has stopped.	

WISER HOME	Right now
Overheating warning Your <DEVICE NAME> has been switched off due to reaching the temperature limit.	

WISER HOME	Right now
Overcurrent warning Your <DEVICE NAME> has been switched off due to reaching the current limit.	

Removing the device from Wiser system

Using the Wiser Home app, you can remove a device from the device list.

1. On the **Control** tab, tap **All > Mureva EVlink Socket > Device settings**.

2. Tap **Remove from System**.

   A confirmation window will be prompted.

3. Tap **OK** to confirm.

Resetting the device

You can reset the EV Socket to factory default. It can be reset manually at any time, e.g. when the Hub is replaced.
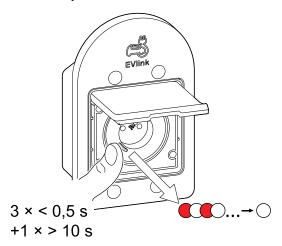
IMPORTANT: The factory reset can be performed only within 5 minutes of power cycle. After 5 minutes, you cannot do factory reset with push-button.

Short press the push button 3 times and then hold for 10 seconds to reset the device to the factory default mode.
The LED blinks red after 10 s, and then release the push button.

NOTE: All configuration data, user data and network data are deleted.

After factory reset, LED will be off.

3 × < 0,5 s
+1 × > 10 s

LED indications

Pairing the device

User Action	LED Indication	Status
Press the push button 3 times	LED blinks amber, once per second.	Pairing mode is active for 30 seconds. When pairing is completed, LED displays solid green for a time, before turning Off.

Resetting the device

User Action	LED Indication	Status
Press the push button 3 times and hold it down once for > 10 s.	After 10 s, the LED starts blinking red.	The device is in reset mode. It is reset to the factory settings after 10 seconds. The device then restarts and LED is off after reset.

Setting (Default state)

LED behavior	LED color	Status	User action
◯	LED is OFF	Device is OFF.	Out of the box state. Short press to turn off the Device.
🟠◯	Blinking Orange	Device is trying to join a Hub.	Short press 3 times when device is not connected during security time-out.
🟠	Solid Orange (5 seconds)	Device is not part of Hub and security time-out passed.	Short press 3 times when security time-out passed.
🟢🟢◯	Blinking Green	Device is already connected to Hub.	Short press 3 times when device is connected to Hub.
		Device is freshly powered ON.	Device is switched ON first.
		Changing LED behavior from default	When the output is OFF, press and hold the push-button for 15 seconds, the LED behavior changes from default to switch off state after 10 seconds. Repeat the same step to return to the default mode. Refer to Configuring Socket LED, page 11.
🟢	Solid Green	Device is ON, power consumption is less than < 10 W.	Turn the device ON via push-button or Wiser Home app.
🟢🟢🟢	Pulsing Green	Device is ON, power consumption is more than 10 Watts.	The car started charging so the power consumption is high.

Troubleshooting

Symptom	Possible cause	Solution
Pairing is not successful or exceeded the pairing time.	Did not press the pairing button within 5 minutes after powering it on.	Cut the power that goes to the EV Socket by switching the circuit breaker off / on and then reset the device to commission again
Reset is not successful	Did not press the pairing button within 5 minutes of power cycle	Cut the power that goes to the EV Socket by switching the circuit breaker off / on and then reset the device again.
⚠️ EV Socket has been switched off.	Reached internal temperature limit.	• Check possible environmental influences and if possible reduce the charging current. • To revert back to normal operation mode, press and hold the device button for 4 seconds.
	Reached the internal current limit	• Check the connected load for any failures and/or reduce the EV-Charging current if possible. • To revert back to normal operation mode, you need to press and hold the device button for 4 seconds.
⚠️ EV Socket has internal error.	Device failure	Please contact Wiser support to replace it.
🔴🔴◯ Fast Blinking Red	Over-current or over-temperature alarm has been triggered and the relay is automatically switched off.	Alarm has been triggered. User needs to clear the alarm by pressing the push-button and holding for 4 seconds.

Symptom	Possible cause	Solution
⚠ **We are unable to implement your schedule and are working on fixing it as soon as possible.** displayed in the **Reduce My Bill** page.	Internet or technical issue	Wait for sometime until the schedule is available.
⚠ (A) displayed in the control panel page. ‹ Back　　**EV Socket** ⚠ Unable to fetch EV session data —(A) 0.00　　　　　00:25 **0.0** kWh Total Energy Stop charging Charging mode - Manual　› Device settings　› History　›	EV Socket is plugged with EV charger but the app is unable to receive data (energy usage, cost & currency) due to a bad network connection.	Close the app and re-open it or correct your Ethernet connection.

Technical data

Nominal power rating for load types supported by the socket		
	Incandescent lamp	2000 W
	LED	100 W, 125 µF
	Iron core transformer	1500 VA
(M)	Motor	1600 VA
	Electronic step-down converter	2000 VA
R	Resistance	3680 W
C	Capacitance	6 AX, max. 70 µF
L	Inductance	16 A, cos φ = 0.6
	Electric vehicle	16 A / 8 A

EV Socket

Nominal voltage	AC 230 V ~, 50 Hz
Nominal current	16 A / 8 A EV according to NF C61-314
Stand-by current	Max. 0.4 W
Connecting terminals	Max. 2 x 2.5 mm2, solid or stranded types
Operating temperature	-15 °C to +35 °C at 16 A -15 °C to +45 °C at 8 A
Operating Humidity	95% RH at 40°C
IP rating	IP66 lid closed, IP44 when charger plugged in and lid open
Operating frequency	2405 to 2480 MHz
Max. radio frequency power transmitted	< 10 mW
Measuring accuracy	±1% for loads > 25 W
Communication protocol	Zigbee 3.0 certified

RCBO

Poles	1P + N
[Ue] rated operational voltage	230 VAC 50 Hz
[In] rated current	16 A
Earth leakage sensitivity	30 mA
Breaking capacity	3000 A Icn at 230 VAC 50 Hz conforming EN/IEC 61009-2-1

Compliance

Product Environmental Data

Find and download comprehensive environmental data about your products, including RoHS compliance and REACH declarations as well as Product Environmental Profile (PEP), End-of-Life instructions (EOLI) and much more.

https://www.se.com/myschneider

General information about Schneider Environmental Data Program

Click the link below to read about Schneider Electric's Environmental Data Program.

https://www.se.com/ww/en/about-us/sustainability/environmental-data-program/

Declaration of Conformity

Hereby, Schneider Electric Industries SAS, declares that this product is in compliance with the essential requirements and other relevant provisions of RADIO EQUIPMENT DIRECTIVE 2014/53/EU.

Declaration of conformity can be downloaded on:

- https://www.go2se.com/ref=MUR36014
- https://www.go2se.com/ref=MUR36015
- https://www.go2se.com/ref=MUR36016

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DUG_Mureva EVlink_Socket_WH-04